

Call for applications to serve on Metro's Riders' Advisory Council.

Metro's Board of Directors wants to hear from people like you.

Metro's customers have a lot to say about its service. More importantly, they have a lot of good ideas to share. The Riders' Advisory Council offers Metro customers a chance to participate in making Metro better.

Metro is currently soliciting applications from customers interested in filling vacancies on the Riders' Advisory Council.

Do you qualify?

We encourage you to apply for membership if you:

1. Ride Metrobus, Metrorail or MetroAccess;
2. Are not employed by Metro or a Metro contractor;
3. Are not an elected official;
4. Live within the Metro service area.

How members are selected.

Metro's Board of Directors will appoint candidates that represent an accurate cross section of customers and reflect a broad representation of people from different geographical locations in the Metro service area.

With a limited number of vacancies on the Council, unfortunately not every applicant can be accepted. If you are not selected to fill a position on the Council, your application will

be kept on file by Metro for one year and reviewed again when the Board of Directors makes subsequent appointments for which you are eligible.

What you give. What you get.

If selected, you'll advise Metro's Board of Directors and offer input to Metro staff on how to improve Metro's service. You won't be paid, but you will have the opportunity to help make a difference in the way Metro serves the region.

For more information about the Riders' Advisory Council, please visit:

http://www.wmata.com/about_metro/riders_advisory_council/

The Next Step.

Please visit:

http://www.wmata.com/about_metro/riders_advisory_council/

to complete an online application.

You can also print and mail your completed application to:

Riders' Advisory Council
Office of the Secretary
600 Fifth Street NW
Washington, DC 20001

To get this application in an accessible format, please call 202-962-2511 (TTY 202-638-3780).

Riders' Advisory Council Application

Name: _____

Address _____

City _____ State: _____ ZIP: _____

Daytime Phone _____ Evening Phone _____

E-mail Address _____

In an average week, how many times do you ride?

1. _____ Metrorail – Line(s) _____

2. _____ Metrobus – Line(s) _____

3. _____ MetroAccess

Why do you use Metrorail, Metrobus or MetroAccess?

- Commute work/school Social/recreational
 Personal business/medical Other _____

Do you consider yourself transit-dependent? Yes No

Please provide a brief statement (500 words or less) outlining why you wish to serve on the Riders Advisory Council. Include your community involvement/volunteer activities.

Do you have any familiarity with regional transit issues? If yes, please share how these issues impact your experience as a Metro rider.

Please describe how you, as a member of the Riders' Advisory Council, would solicit feedback from fellow Metro riders.

Is there anything else you'd like to tell us?

Serving on the Council requires attending one meeting per month that lasts approximately two hours. You will also be expected to communicate with other members and staff between meetings. Can you commit to this level of involvement?

Yes No

The Council meets from 6 – 8 p.m. the first Wednesday of every month. Are you available to meet during this time?

Yes No

The following demographic questions are voluntary and will not be considered as part of your application. Metro asks these questions in order to measure which customers are applying to the RAC and to inform our outreach efforts.

Which best describes your race or ethnic background?

African American/Black White/Caucasian Hispanic/Latinx
 Asian Native American Other _____

Is English your first language? Yes No

What is your household's annual income range?

\$30,000 or under Above \$30,000

What level of education have you completed?

Some High School Some College Post-graduate
 High School College Degree

Metro may use or disclose the individual information collected on this form to fill positions on the Riders' Advisory Council. Providing this information is voluntary, but an individual who does not submit a complete application with the exception of self-identification of your race, ethnicity and income may not be considered as a candidate for membership on the Riders' Advisory Council. Except for the information on your race, ethnicity and income, information from this form may be disclosed for law enforcement purposes; to congressional offices or offices of elected officials in the Transit Zone; to contractors, grantees and others; for administrative claims, complaints and appeals, and in connection with litigation. Selected information about Riders' Advisory Council members, excluding information on race, ethnicity and income, may be disclosed to the general public.

In order to comply with certain governmental recordkeeping and reporting requirements for administration of civil rights laws and regulations that WMATA is subject to, we invite you to voluntarily self-identify your race, ethnicity and income. Submission of this information is voluntary and refusal to provide it will have no bearing on your application. All such information will be kept strictly confidential and will only be used in accordance with provision of applicable laws, orders and regulations.

Signature

Date