

600 Fifth Street NW Washington, DC 20001 202-962-6060

AGENDA Bus/Rail Subcommittee

Monday, December 12, 2011 4:00 p.m. to 6:00 p.m.

- 4:00 p.m. Call to Order Susan Holland, Chair
- 4:05 p.m. Public Comment Period
- 4:10 p.m. Review of Agenda, Minutes Approval of November 14, 2011 minutes
- 4:15 p.m. Customer Complaint and Feedback Update Jennifer Green, CSCM
- 4:30 p.m. Report on Auto-dispatched Elevators Rodrigo Bitar, TIES/ELES
- 4:45 Metrorail Station Lighting David Newman, SMNT
- 4:55 p.m. Training Customer Guide to Bus and Rail Update Glenn Millis, Director of ADAP
- 5:30 p.m. BRS Work Plan
- 6:00 p.m. Adjourn