

600 Fifth Street NW Washington, DC 20001 202-962-6060

## AGENDA MetroAccess Subcommittee

August 20, 2012, 4:00 - 6:00 p.m.

Please silence your mobile devices

- 4:00 p.m. Call to Order
- 4:05 p.m. Review of Agenda & Minutes from Prior Meeting
- 4:10 p.m. Customer Service Report, Outreach, & Staff Recognition
- 4:20 p.m. Seatbelt and Securement Presentation
- 5:00 p.m. Customer Service Task Force (Update)
- 5:20 p.m. MetroAccess Fare Calculator (Update)
- 5:30 p.m. Public Comment Period
- 6:00 p.m. Adjourn

Date of Next Subcommittee Meeting: Monday, September 17, 2012