# Washington Metropolitan Area Transportation Authority Board Action/Information Summary

Action	Resolution:

#### PURPOSE

The purpose of this action is to obtain Board approval to initiate and award a competitive procurement to provide computer specialist technicians to provide desktop support throughout WMATA. This action is for a base year and four one-year options.

## DESCRIPTION

The Data Center and Infrastructure office of the Department of Information Technology (IT/DCI) provides for all desktop and desktop infrastructure needs for the Authority. In order to achieve the overall complex Desktop Support effort, WMATA requires the services of three tiers of skilled Support Technician staff to augment WMATA IT staff in providing day-to-day technical assistance to WMATA customers. This includes the receiving and deployment of new and replacement equipment, as well as addressing interoperability issues on all standard software deployed across systems.

#### FUNDING IMPACT

Budget: Metro Matters Project: Support Equipment - IT Page: 125

#### Metro Matters and Beyond Metro Matters

Budget Information:	FY09	FY10 - FY 13	Total
Budget Amount:	\$1,500,000	\$6,000,000	\$7,500,000
This Action:	\$645,000	2,000,000	\$2,645,000
Prior Obligations:	\$0	0	0
Subtotal:	645,000	\$2,000,000	\$2,645,000
Remaining Budget:	\$855,000	\$4,000,000	\$4,855,000

## Budget: Operating Budget Project: IT Professional & Technical

Budget Information:	FY09	FY10 - FY 13	Total
Budget Amount:	\$2,638,000	\$12,500,000	\$15,561,000
This Action:	\$555,000	2,800,000	3,355,000
Prior Obligations:	\$0	\$0	<u>\$0</u>
Subtotal:	555,000	\$2,800,000	\$3,355,000
Remaining Budget:	\$2,083,000	\$9,700,000	\$12,081,000
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Total for this action:	<u>\$1,200,000</u>	\$4,800,000	<u>\$6,000,000</u>

**REMARKS:** This action is subject to Board approval of the FY09 through FY13 budgets and availability of funds.

#### RECOMMENDATION

The Board approves the initiation and award of a competitive procurement to provide computer specialist technicians to provide desktop support throughout the Authority and to exercise the option years based upon approved budgets and availability of funds.