

Washington Metropolitan Area Transit Authority  
**Board Action/Information Summary**

<input checked="" type="radio"/> Action <input type="radio"/> Information	MEAD Number: 100005	Resolution: <input type="radio"/> Yes <input checked="" type="radio"/> No
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**TITLE:**

Consulting Support for Applica

**PURPOSE:**

The purpose of this request is to initiate and award new competitive procurements for consultant services and/or modifications to existing contracts for critical consultant resources in support of and upgrades to major applications including PeopleSoft, Maximo and Trapeze. This procurement is for a base year (FY09) only.

**DESCRIPTION:**

Information Technology (IT) has implemented Metro enterprise software applications supporting the major business and operational areas of the Authority.

This action is to provide support for these critical systems and provide continuity of support during FY09. The details are as follows:

Support for the major upgrade of Maximo (Maximo tracks, manages and reports on all maintenance activity for WMATA), including: train cars, buses, plant, tracks, structures, elevators, escalators, etc. from version 5.2 to version 6.3. This software upgrade is a critical capital development effort that will allow WMATA to remain on supported software for this critical application.

Ongoing support for PeopleSoft - Human Capital Management, Finance & Supply Chain, and Customer Relationship modules

Support for the major upgrade of PeopleSoft. This is the re-implementation of the PeopleSoft Human Capital Management suite.

Ongoing technical support for Trapeze (Trapeze schedules buses, rail and staff assignments).

Ongoing technical support for Maximo.

Operational support is funded out the IT FY09 operating budget and technical integration and system upgrade development support is funded out of the IT Metro Matters budget.

**FUNDING IMPACT:**

Budget: Metro Matters and Operating  
 Project: Information Technology  
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**Metro Matters**

Budget Information:	FY09
Budget Amount:	\$37,925,000
This Action:	\$2,225,000
Prior Actions:	\$8,050,000
Subtotal:	\$10,275,000
Remaining Budget:	\$27,650,000

**IT Non-Personnel Operating Budget**

Budget Amount:	\$14,766,551
This Action:	\$700,000
Prior Actions:	\$1,200,000
Subtotal:	\$1,900,000
Remaining Budget:	\$12,866,551

Total for this	
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Action:	\$2,925,000
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**Operating Budget Impacts:** The current IT staff is being trained to assume the operational support of these major systems. There will be no future additional operating impact based on this MEAD.

**Capital Budget Impacts:** Unfunded next-generation application releases for Maximo, Trapeze, and PeopleSoft will next be required in FY14.

**REMARKS:** This action is subject to Board approval of the FY09 budgets and availability of funds.

**RECOMMENDATION:**

The Board approves the initiation and award of new competitive procurements for consultant services and/or modifications to existing contracts for critical consultant resources in compliance with the Authority`s policies and procedures.



# Applications Upgrade & Maintenance Support

**Project Description:** The applications upgrade and maintenance project support the major upgrades of Maximo and Trapeze, the reimplementation of PeopleSoft Human Capital Management, and the maintenance of PeopleSoft systems.

- **Benefit to Customers**

- Greater schedule adherence (Trapeze)
- Fewer breakdowns of equipment (Maximo)
- Shorter outages or outages avoided (Maximo)
- Repairs better managed in off-peak or non-revenue hours (PeopleSoft)
- Prerequisite to rollout of NextBus (Trapeze)

- **Implications on Service**

- More effective use of equipment (Maximo)
- More efficient use of staff time (Trapeze & PeopleSoft)
- Disruptions to service avoided (Maximo)

