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Customer Services, Operations, and Safety Committee

Board Information Item IV-A

July 10, 2008

WMATA's Emergency Management Program and Jurisdictional Camera Information

Washington Metropolitan Area Transit Authority
Board Action/Information Summary

☐ Action ☑ Information	MEAD Number:	Resolution: ☐ Yes ☑ No

TITLE:

WMATA Emergency Management Program and Jurisdictional Camera Information

PURPOSE:

To provide the Committee with an overview of the emergency management project that is funded by the Federal Transit Agency (FTA) for WMATA to establish a pilot program to be used by transit systems nationwide.

DESCRIPTION:

FTA chose WMATA as the first pilot and test-bed for the program due to the sensitive location prone to all-hazard incidents, the critical role within the regional functions and the ability to manage emergencies. Incident management is utilizing the Incident Command System (ICS) within the National Incident Management System (NIMS) to organize responders and resources for effectively managing the scene of the incident. The program will identify all components and functions necessary for emergency management including all of the communication initiatives being pursued by WMATA.

As requested by the Board, recommendations were provided for the top ten Metrorail stations where outside cameras should be installed if funding is provided by jurisdictions.

FUNDING IMPACT:

Development of the pilot program is funded by FTA.

RECOMMENDATION:

None

WMATA's Emergency Management Program and Jurisdictional Camera Information

Presented to the Board of Directors:

Customer Service, Operations, and Safety Committee

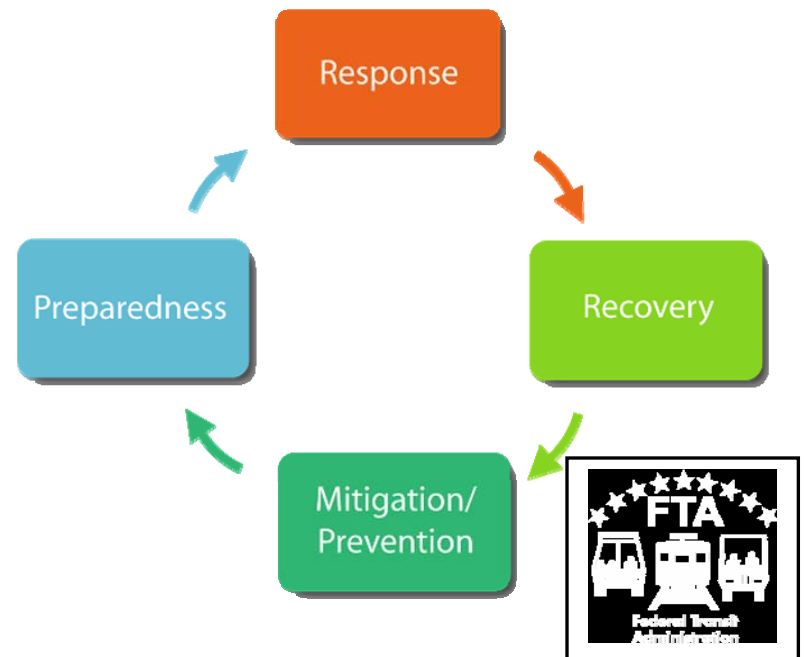July 10, 2008

Emergency Management Project

- Sponsor: Funded by the Federal Transit Administration and administered by the National Transit Institute

- Purpose: Establish a Transit Emergency Management model program to be instituted at other transit systems nationwide

- Pilot: FTA chose WMATA as first pilot and test-bed for the program. This is due to:
  - Sensitive location prone to all-hazard incidents
  - Critical role within the regional functions
  - Ability to manage emergencies well

Emergency Management Basics

- The continuous process of preparing, supporting, and rebuilding society when natural or man-made disasters occur in order to protect patrons, employees, infrastructure, and the reputation of an organization

- Four phases of action:
    - Preparedness
    - Response
    - Recovery
    - Mitigation

Incident Management is...

- Utilizing the *Incident Command System (ICS)* within the *National Incident Management System (NIMS)* to organize responders and resources for effectively managing the scene of the incident

Emergency Management is...

- The coordination of actions taking place away from incident scene
  - in support of on-scene incident management
  - to alleviate negative impacts happening elsewhere as a result of the incident

The Value of an Emergency Management Program

- Emergency management is a systematic process that when instituted:

    - Protects lives
    - Minimizes response time and service delays
    - Strengthens customer relations
    - Recovers costs
    - Capitalizes on existing expertise and resources

Practicing Emergency Management

- Program will include communication initiatives being pursued.

- WMATA already practices and implements key emergency management functions for special events
    - 4th of July
    - Nationals Park opening weekend
    - Cherry Blossom Festival
    - Papal visit

Navy Yard Half Street Entrance Event at Nationals Park

Practicing Emergency Management

- The expertise exists for handling WMATA incidents and regional all-hazards incidents that impact WMATA operations (Snow Plan coordination)

- Improving WMATA coordination, cooperation, and communications must be orchestrated by an emergency management program for maximum effectiveness

Benefits

- **Free** - Strengthening of emergency management activities at no cost to WMATA

- **Necessary** - for upcoming events, potential incidents and to maximize all federal funds available

- **Deliverables** - creation of an Emergency Operations Plan (EOP) and establishment of a functioning Emergency Management program

- **Reputable** – serve as a model for all other transit agencies

Next Steps

- Review existing Emergency Management practices

- Create a WMATA Emergency Management Team to advise and represent departmental interests in the program

- Complete the WMATA Emergency Operations Plan, with appropriate appendices

- Update WMATA Executive Leadership Team on a regular basis

- Present project results to FTA by September 30, 2008

Top Ten District of Columbia Outdoor Metrorail Camera Systems List

- Stations recommended for cameras:
  1. Rhode Island Avenue
  2. Congress Heights
  3. Deanwood
  4. Minnesota Avenue
  5. Fort Totten
  6. Takoma
  7. Brookland
  8. Columbia Heights
  9. Georgia Avenue
  10. Tenleytown

- These stations are ranked by the occurrences of Part 1 crimes and the need for further security enhancements

Top Ten Maryland Outdoor Metrorail Camera Systems List

- Stations recommended for cameras:
    1. New Carrollton (Prince George's)
    2. Suitland (Prince George's)
    3. Greenbelt (Prince George's)
    4. Largo (Prince George's)
    5. Branch Avenue (Prince George's)
    6. Addison Road (Prince George's)
    7. College Park (Prince George's)
    8. Capitol Heights (Prince George's)
    9. Shady Grove (Montgomery)
    10. Southern Ave. (Prince George's)

- These stations are ranked by the occurrences of Part 1 crimes and the need for further security enhancements

Top Ten Virginia Outdoor Metrorail Camera Systems List

- Stations recommended for cameras:
  1. Franconia – Springfield (Fairfax)
  2. Vienna (Fairfax)
  3. West Falls Church (Fairfax)
  4. Braddock Road (Alexandria)
  5. East Falls Church (Arlington)
  6. King Street (Alexandria)
  7. Huntington (Fairfax)
  8. Dunn Loring (Fairfax)
  9. Rosslyn (Arlington)
  10. Ballston (Arlington)

- These stations are ranked by the occurrences of Part 1 crimes and the need for further security enhancements