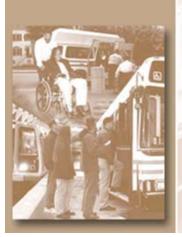
Subsidy Impact of the Discontinuation of Medicaid Transportation Services in the District of Columbia

Presented to the Board of Directors:

Customer Service, Operations, and Safety Committee

September 11, 2008







Background

- Rising Medicaid transportation costs prompted the District to approach Metro to explore options in June 2007
- Metro assisted in transitioning Medicaid recipients to the Metrobus and Metrorail systems



 Many Medicaid customers receive a higher level of service than MetroAccess can provide



Cost Impacts

- 900 paratransit applications have been received within the last month from organizations referred by the District
- The District's transportation system cost is approximately \$17 per trip
- At an average cost of \$38 per trip, and with most paratransit customers taking an average of 9 trips per month, the subsidy impact could exceed **\$4.1 million**





Next Steps

- Promote Medicaid customers' use of fixed-route system and supplement with increased travel training where possible
- Promote use of SmarTrip cards with SmartBenefits
- Work with District to continue funding of Medicaid transportation for those customers who cannot use Metrobus or Metrorail

