



Agenda
Customer Service, Operations and Safety Committee
November 6, 2008
9:00 a.m.

- I. Approval of Agenda**
- II. Approval of Minutes of October 2, 2008**
- III. Operational Performance (G. Francis)**
- IV. Action Items**
 - A. Adoption of MetroAccess Fleet Plan (C. Kent)
- V. Information Items**
 - A. Metro's Transit Police Crime Statistics and Significant Facts (M. Taborn)
 - B. Safety Performance Indicators (A. Dupigny-Samuels)
 - C. Elimination of Paper Transfers (S. Wilson and C. Kissal)
 - D. Status of SmarTrip® Program (J. Catoe)
- VI. Subsequent Agenda**

Committee Members

Mr. Jim Graham, Chair
Mr. Gordon Linton, Vice Chair
Mr. Chris Zimmerman
Mr. Peter Benjamin
Mrs. Catherine Hudgins
Vacant
Ms. Elizabeth Hewlett
Mr. William Euille
Mr. Marion Barry
Mr. Jeff McKay
Mr. Anthony Giancola
Mr. Marcell Solomon