



AAC

Accessibility Advisory Committee

600 Fifth Street NW
Washington, DC 20001
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December 1, 2014

Dear Chair Downs and Members of the Board,

It is my pleasure to present you with the Accessibility Advisory Committee (AAC) report for the month of November 2014. The primary issues we reviewed were: 1) Bus Stop Accessibility – New Trip Planner Tool, and 2) Launch of a Station Wayfinding System.

Issues of the Month

Bus Stop Accessibility – New Trip Planner Tool

Metro has added a bus stop accessibility tool to the Trip Planner. The tool enables customers to obtain accessibility-related information about individual bus stops that appear in a Trip Planner itinerary. In addition to providing an image of the stop, the tool provides a listing of accessibility features such as curb ramp, pathway, shelter, bench, and lighting. The tool also allows customers to report problems or issues with the bus stop directly from the site.

The AAC is very pleased and appreciative of Metro for developing this tool. The AAC applauded Metro for its due diligence in testing the tool for accessibility.

Click-n-Go Wayfinding Project

The AAC is also very pleased about the development and launch of the Station Wayfinding system. This tool enables customers who are blind or have low vision to navigate a Metro station by way of an audio map. The first station for which this tool is available is the Gallery Place/Chinatown.

The AAC applauds Metro for collaborating with Columbia Lighthouse for the Blind, Click-and-Go Maps, and the Council of Governments on this first of its kind in the nation transit navigation system.

Sincerely,

Patrick Sheehan
Chairman