Max wants you to ride smart and ride safely!

"Hi kids. I'm Max, Metro's safety mascot and I've got some safety tips for you. Safety is everyone's business, and here at Metro, nothing is more important to us than your safety. By learning these safety tips and practicing them each time you ride, you'll always have fun riding Metro.

So follow me as we learn how to ride smart and ride safely on Metro!"

On the bus

1. When you wait for the bus, stand at the bus stop, away from the curb.
2. On the bus, stand behind the white line.
3. Hold on to the bar on the back of the seat when you stand on the bus.
4. Keep the aisles clear.
5. Don't lean on the doors.
6. Never block the door from closing.
7. If there's an emergency, tell the bus driver.

On the train

1. When you're waiting to get on the train and you hear "doors closing" followed by the bells, stand away from the doors and wait for the next train.
2. On the train, hold onto the handrails when you stand.
3. Move to the center of the train.
4. Never lean on the doors, and stay away from closing doors. They won't open if you block them.
5. In an emergency, use the emergency call button at the end of the train car to talk to the train operator.
6. Don't walk from car-to-car through end doors unless it's an emergency.

Parents, take this safety quiz with your kids!

How many safety tips can your children remember? Give them this quiz and find out. If they miss a question, just look back through this brochure for the tip. They'll be smarter and safer Metro riders when they learn and practice these tips.

1. Where do you wait for the bus?
2. What do you do when you hear "doors closing"?
3. What do you do if you're separated from your parents?
4. How do you ride the escalator safely?
5. What do you do if you see an unattended package?
6. What do the flashing lights along the platform edge tell you?

Answers:

1. At the bus stop away from the curb.
2. Stay away from the doors and walk far.
3. Tell the train manager plus driver oricer.
4. Be safe.
5. Eat compactly.
6. Stand up.
7. Flag locomotive driver.
8. Wear personal protective equipment.
10. A train is entering the station.
In the station

1. Watch your step, especially in bad weather. Rain or snow can make tile floors slippery.
2. Walk, never run in the station.
3. Always hold your parent’s or guardian’s hand. Step on and off the train together.
4. Watch for the flashing lights along the platform edge. They tell you that a train is entering the station. Stand on or behind the bumpy red tile until the train stops and the doors open.
5. Stand to the side of the train doors and let riders get off before you get on the train.
6. If you hear “doors closing” followed by the bells, stay on the platform, stand away from the doors and wait for the next train.
7. If you’re on the platform and there’s an emergency, use the telephone on the pylon to talk to the station manager.

Riding escalators

1. Look at the direction of the escalator before you take the first step. Never walk UP the DOWN or DOWN the UP escalator.
2. Stand up and face forward. Never sit or play on the escalator. Always hold your parent’s or guardian’s hand. Hold onto the handrail with your other hand.
3. Keep your hands, feet and clothes clear of the sides of the escalator. Never lean on the side of the escalator or ride on the handrail.
4. Exit promptly. If you stop, stand or play at the top or bottom of an escalator, people behind you cannot get off. This may cause a dangerous pileup.

Make sure your shoes are tied before you step onto the escalator. Loose shoelaces—as well as rubber boots and baggy clothes—can get caught in the moving parts of the escalator.

Pick up your feet and step on or off the escalator. Never drag or slide your feet off the edge.

If your parents are carrying a big or heavy package or have a stroller, tell them they (and you) should take the elevator instead of the escalator. They’ll appreciate your safe and smart thinking.

Always be courteous

1. Don’t eat or drink on Metrobuses, in Metro stations or on Metrorail trains. It’s not only against the rules, it’s against the law.
2. If a Metro employee speaks to you, listen and follow the instructions.
3. Talk quietly and always use earphones when you listen to your radio, CD player or game on Metrobuses, Metrorail trains and in Metrorail stations.

When you need help

If you get separated from your parents or guardians or need directions, ask the station manager, train operator, bus driver or Metro transit police officer for help. Metro employees are trained and happy to help you.

If you see an unattended package, don’t touch it. It could be dangerous. Tell the nearest Metro transit police officer or Metro employee in a uniform about it.