



600 Fifth Street NW
Washington, DC 20001
202-962-2891

March 25, 2010

Chairman Benjamin and Members of the Board:

It is my pleasure to present you with the Riders' Advisory Council's report for March 2010.

Public Hearings on Fares, Service and the FY2011 Budget:

The Council would like to thank the Board for authorizing public hearings that present a wide variety of options to the public for balancing Metro's FY2011 Operating Budget. While we realize that many of the options presented at the hearings will not ultimately be supported by the Board or by individual members, we appreciate that the public is given the opportunity to comment on these options prior to any actions taken by the Board.

Council members will be attending hearings to listen to comments from Metro's riders to help inform the Council's recommendations for the Board. I look forward to further discussions with the Board following the public hearings.

COG "Snow Summit" Participation:

The Riders' Advisory Council has been asked to participate in the Metropolitan Washington Council of Governments' "Snow Summit" on April 5th. (I) will be representing the Council at this event to discuss the impact of this winter's record snowfall on the region and how snowfall response can be improved in the future.

General Manager Retirement:

The Council would like to wish General Manager John Catoe well in his retirement from Metro. Metro has faced unprecedented challenges during his tenure, and his leadership under difficult circumstances has kept Metro moving forward. We especially thank Mr. Catoe for his work with the Council over the past three years.

Thank you and please let me know if I can answer any questions.

Sincerely,

A handwritten signature in black ink that reads "Frank DeBernardo". The signature is written in a cursive, flowing style.

Frank DeBernardo, Chair