

Frequently Asked Questions

Can I add the Kids Ride Free SmarTrip card in Apple Wallet to my personal SmarTrip online account?

Yes, this card can be added to your personal SmarTrip account.

Can I add value to my Kids Ride Free SmarTrip card in Apple Wallet?

No. Adding value is not allowed on this card.

For more information about the Kids Ride Free SmarTrip Card in Apple Wallet Program, contact your school administrator or call DDOT School Transit at 202-673-1740.

No card, no free ride

If you forget or lose your Kids Ride Free SmarTrip card, you'll need to pay the regular fare until you find it or get a replacement. To request a new Kids Ride Free SmarTrip card, just check in with your school's ID administrator.

Using your card matters

Your card helps us count how many people ride our buses and trains. If things get crowded, we can plan for more service. If you don't have your Kids Ride Free SmarTrip card, we may ask what school you attend.



Kids Ride Free SmarTrip Card in Apple Wallet

New for students 13+ who use an iPhone and Apple Watch:

You can now convert your plastic card to a digital card in Apple Wallet.



Thanks for making the switch to the Kids Ride Free SmarTrip card in Apple Wallet!

The Kids Ride Free SmarTrip card in Apple Wallet works the same as your plastic Kids Ride Free SmarTrip card. Just tap and go for unlimited rides on Metro Rail, Metro Bus or anywhere you currently use your plastic card.

Like your plastic card, the Kids Ride Free SmarTrip card in Apple Wallet will be valid through September 30, 2026.



Plastic Kids Ride Free SmarTrip card



Kids Ride Free SmarTrip card in Apple Wallet

Let's get started.

Follow these easy steps to convert your plastic Kids Ride Free SmarTrip card into a Kids Ride Free SmarTrip card in Apple Wallet.

1. Open the Wallet app on your iPhone and tap the **+**.
2. Choose **Transit Cards**, then choose **SmarTrip**.
3. Tap **Transfer Existing Card**.
4. Provide your card and account information, then accept the SmarTrip terms and conditions.
5. On a flat surface, place your card against the back of your phone.

You're done! Your Kids Ride Free SmarTrip card in Apple Wallet is now ready for use! Don't forget to remove last year's card, which will expire on September 30, 2025.

Frequently Asked Questions

What happens to my plastic Kids Ride Free SmarTrip card after I convert it to the Kids Ride Free SmarTrip card in Apple Wallet?

Your plastic card should be discarded.

Why won't my iPhone convert my plastic card?

Make sure you are using an iPhone 8 or newer with the current version of iOS.

Why won't the station faregate open when I tap my card?

1. If you have more than one SmarTrip card in your wallet, turn on Express Transit Mode for your Kids Ride Free SmarTrip card in Apple Wallet in your settings for Wallet & Apple Pay. This will prioritize your Kids Ride Free SmarTrip card in Apple Wallet.
2. Please make sure your phone is positioned correctly.

How do I recover my Kids Ride Free SmarTrip card in Apple Wallet if I lose my phone or buy a new one?

Please scan the code for the Apple Support Document and scroll down to "Transfer your transit card between devices."



What happens if my phone's battery is low and I need to use my card?

On iPhone XS, iPhone XS Max, and iPhone XR, and newer, you can use Power Reserve to use your card. Power Reserve enables you to quickly pay for rides and is available for up to five hours when your iPhone needs to be charged.

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