Metro Ridership Snapshot

January 2022

Last updated April 21, 2022

Washington Metropolitan Area Transit Authority

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Rail Ridership

Bus Ridership

Parking Utilization

Online Ridership Data Portal

Note: All percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type <u>two years ago</u> – to compare back to pre-pandemic ridership data. For more details, see <u>How to Use</u> and Interpret Metro Ridership Data

Bus ridership shown here is from Metro's automatic passenger counters, in both current and baseline months. Rail and parking ridership is from the farebox system.



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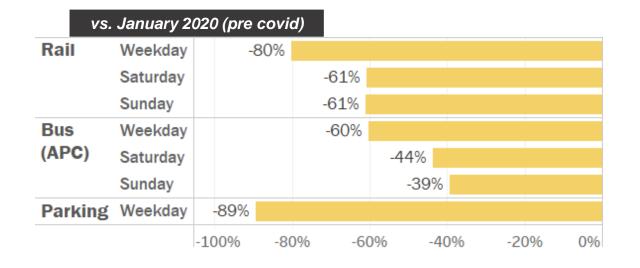
Overall Ridership in January

Rail

• At 20% of pre-pandemic levels on weekdays, about 40% on weekends

Bus

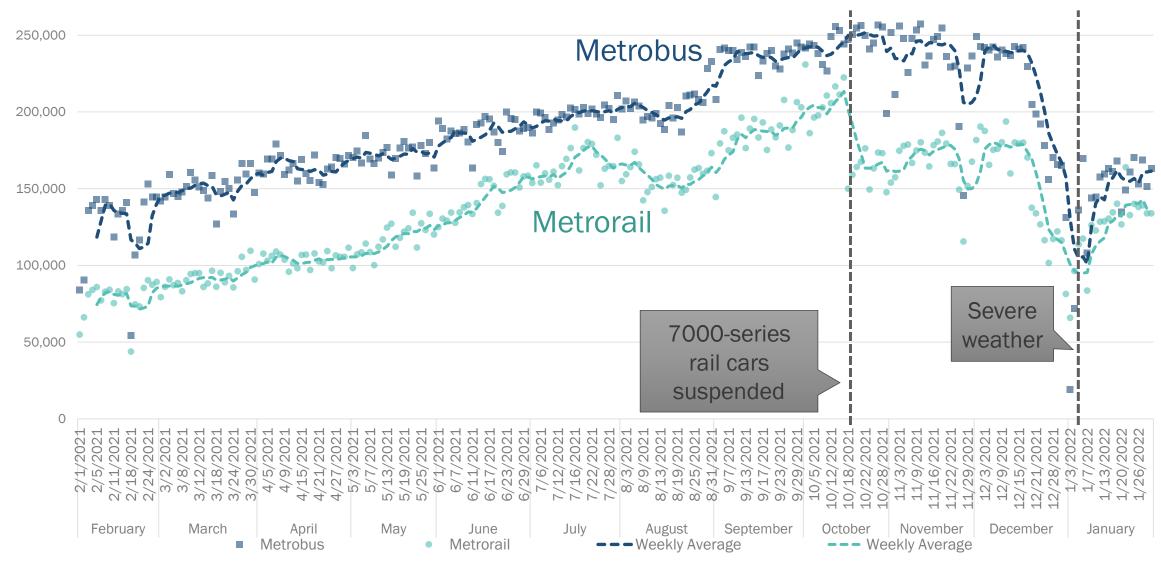
- At 40% of pre-pandemic levels on weekdays and about 60% on weekends
- Parking
 - Usage at 11% of pre-pandemic levels
- Ridership continued to decline on both bus and rail in early January after severe weather and a surge in Omicron cases. Reduced service due to Covid-19-related staffing constraints impacted ridership for the remainder of month.



January 2022 Averages	Weekday	Saturday	Sunday
Rail	125,000	86,000	61,000
Bus (APC)	143,000	99,000	82,000
Parking	5,000		



Ridership Trends Since February 2021





Metrorail Ridership

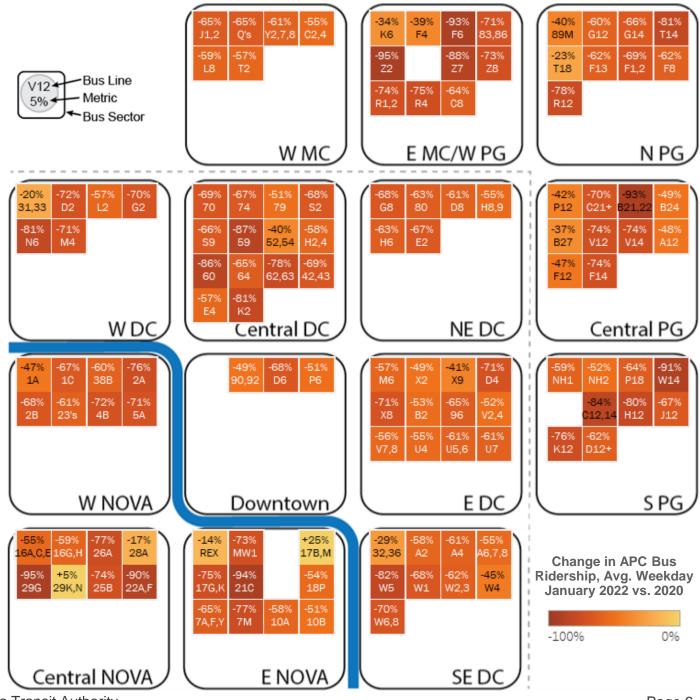
- Ridership at 20% of pre-pandemic levels on weekdays
- Ridership on weekends about 40% of pre-pandemic levels
- Notes:
 - Shady Grove and Rockville reopened on January 15, 2022. Ridership at Twinbrook impacted by shuttle bus operations.
 - Rail service reduced by over 50% of normal levels due to the suspension of the 7000-series rail cars.





Metrobus Ridership

- Ridership at 40% of pre-pandemic levels on weekdays
- Stronger retention on weekends around 60% of pre-pandemic levels
- Notes:
 - Severe weather on January 3, 2022 impacted bus service for multiple days
 - Bus <u>service</u> levels (scheduled revenue hours) from January 1-9 remained around 93% of prepandemic levels on weekdays, 110-125% on weekends
 - Starting January 10, 2022, bus service was scaled back to Saturday Supplemental schedule on weekdays. Bus lines with insignificant average ridership have been omitted from this chart
 - 2020 baseline ridership for several lines, including the 29K,N and the 17B,M, impacted by Cinder Bed Road work stoppage





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Metro Parking Transactions

- Parking transactions remain significantly below prepandemic levels
- Most stations are at around 10% recovered with a few stations between 20-25% recovered or better.
- Notes:
 - Shady Grove and Rockville reopened on January 15, 2022.

