Metro Ridership Snapshot

May 2021

Last updated April 21, 2022

Washington Metropolitan Area Transit Authority

Table of Contents

Rail Ridership

Bus Ridership

Parking Utilization

Online Ridership Data Portal

Note: Bus ridership shown here is from Metro's automatic passenger counters, in both current and baseline months. Rail and parking ridership is from the farebox system.

All percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type last year. For more details, see <u>How to Use and Interpret Metro Ridership Data</u>



Overall Ridership in May

Ridership is growing gradually on both bus and rail compared to May 2020

 Low baseline ridership last year make yearover-year comparisons volatile

Rail

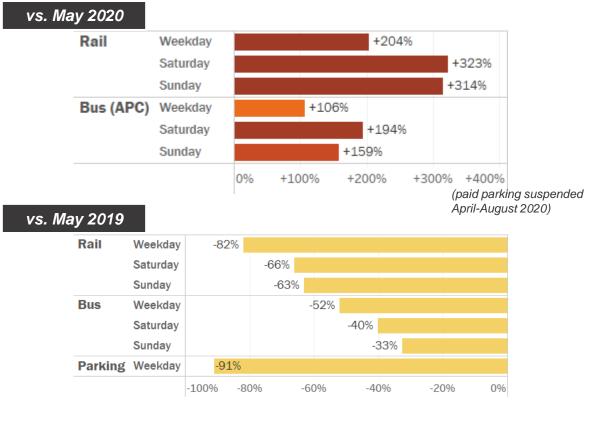
• At nearly 20% of pre-pandemic levels

Bus

At nearly 50% of pre-pandemic levels

Parking

- Usage over 90% below pre-pandemic levels
- Paid parking was suspended April-August 2020

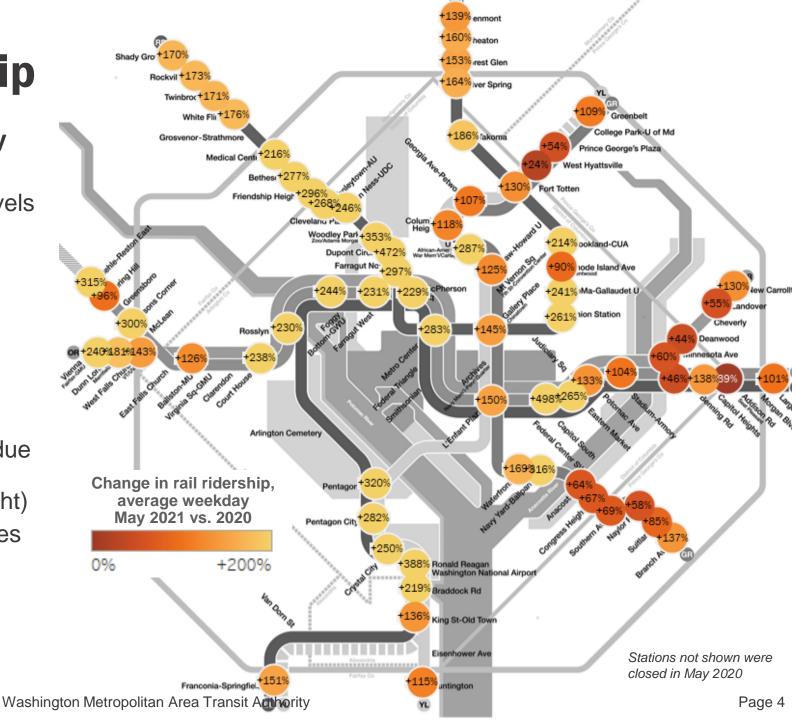


May 2021 Averages	Weekday	Saturday	Sunday
Rail	116,000	85,000	66,000
Bus (APC)	166,000	113,000	91,000
Parking	4,000		



Metrorail Ridership

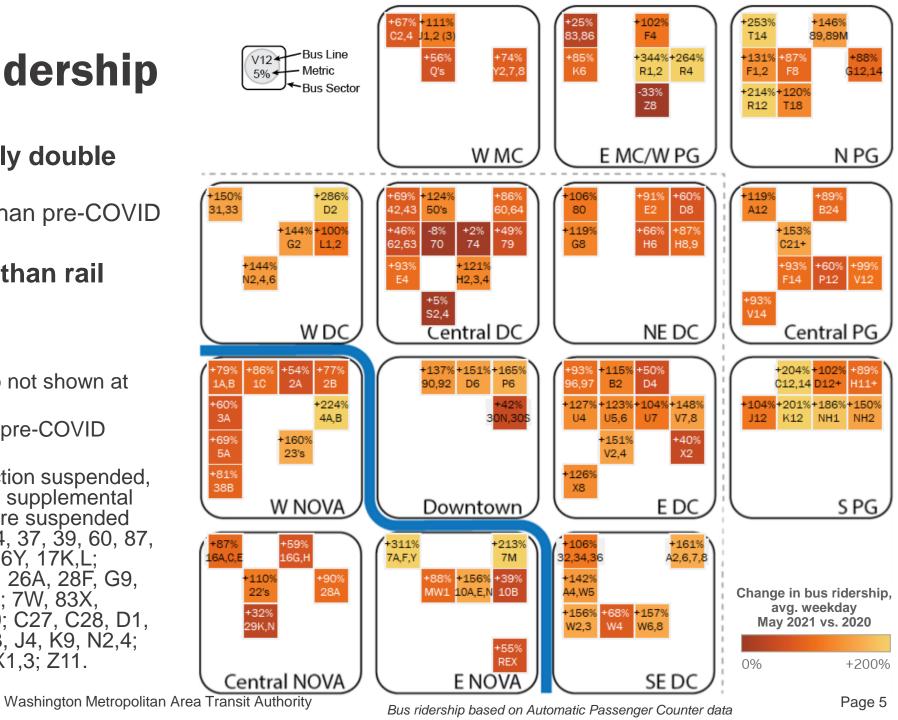
- Ridership significantly above May 2020 levels
 - At nearly 20% of pre-pandemic levels on weekdays
- Low baseline ridership last year make percent changes volatile
- Notes:
 - Nineteen stations closed in 2020 due to COVID-19 response (ridership change from zero not shown at right)
 - Significant reductions in frequencies and hours of operation in 2020





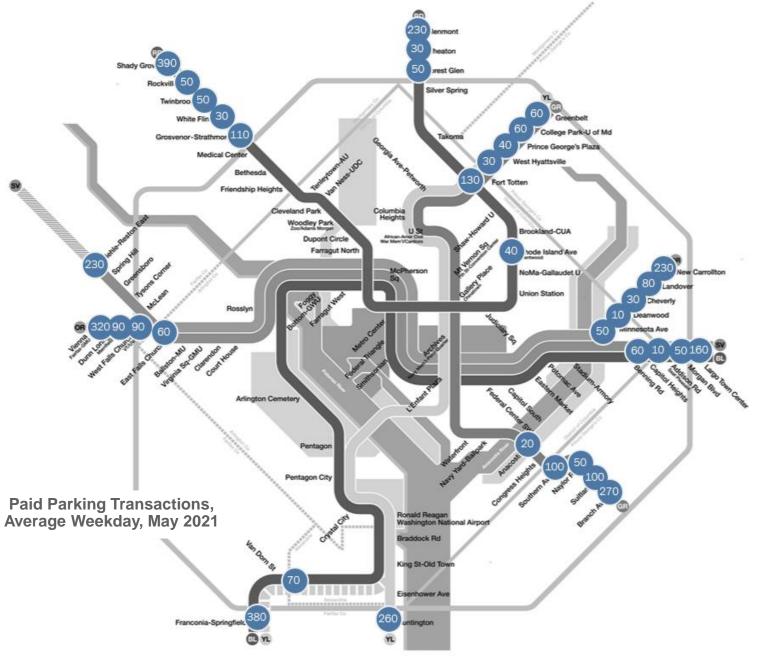
Metrobus Ridership

- Weekday ridership roughly double May 2020 levels
 - Still roughly 50% lower than pre-COVID levels
- Bus ridership still higher than rail
- Notes:
 - Ridership change from zero not shown at right
 - Bus service around 80% of pre-COVID levels in May 2021.
 - In May 2020, farebox collection suspended, rear-door boarding, Sunday supplemental schedule, and 65 routes were suspended (not shown on this slide): 34, 37, 39, 60, 87, 97, 10E,N; 11Y, 15K, 16L, 16Y, 17K,L; 18G,H,J; 1B, 21A, D5, 22C, 26A, 28F, G9, 29C, 20W, 3T, 3Y, 4A, 7C,P; 7W, 83X, 8S,W,Z; A9, B29, B30, B8,9; C27, C28, D1, D5, E6, G9, H1, H11,13; H3, J4, K9, N2,4; P19, S1, S4, S91, V1, V7, X1,3; Z11.



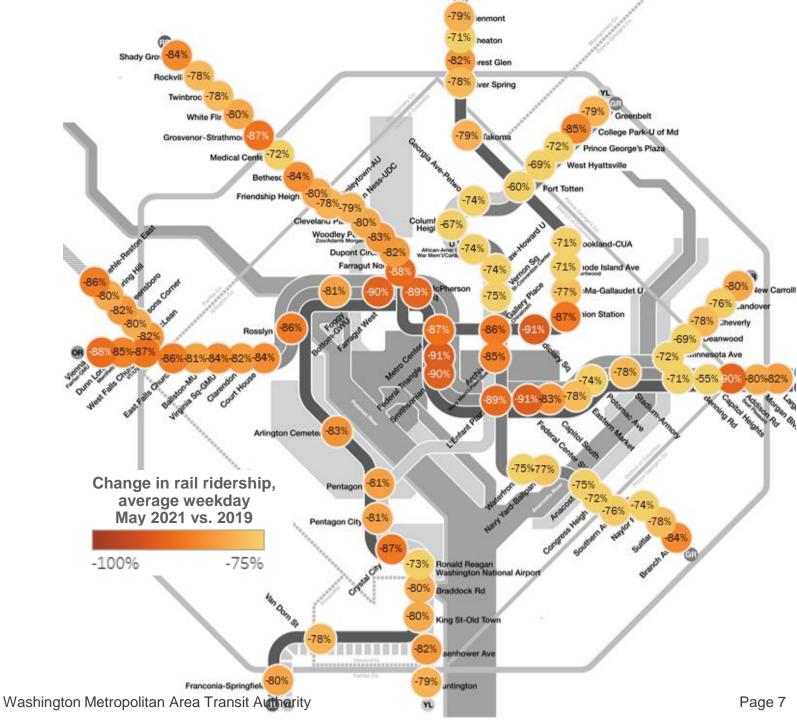
Metro Parking Transactions

- Paid parking suspended for all of May 2020
 - Restored in August 2020
- Parking transactions in May 2021 significantly below pre-pandemic levels





Metrorail Ridership vs. Pre-Pandemic (May 2019)





Metrobus Ridership vs. Pre-Pandemic (May 2019)

