

Metro Ridership Snapshot

November 2020



Washington Metropolitan Area Transit Authority

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Note: Bus ridership data shown in this report is based on raw data from Automatic Passenger Counters installed on both front and rear doors. The data is partially processed and is preliminary. Bus ridership data shown on the Online Ridership Data Portal on WMATA's website is based on the farebox system, which is very low during rear-door boarding and waived fares.

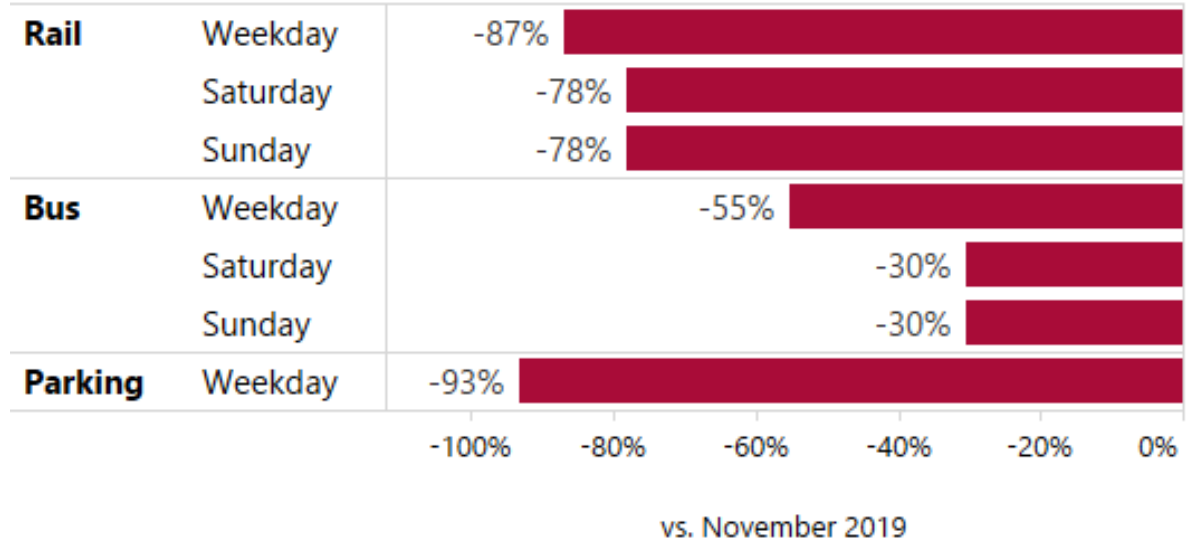
More ridership data related to COVID-19 is available on www.wmata.com/covidstats

Note: all percentage changes in this document represent year-over-year changes in farebox-based ridership, compared to the same time, location, and day type last year. For more details, see [How to Use and Interpret Metro Ridership Data](#)

Overall Ridership in November

- **Continuing impacts from COVID-19**
- **Rail**
 - Ridership 87% lower than 2019 on weekdays
- **Bus**
 - Ridership 55% lower than 2019 on weekdays
 - 30% lower than 2019 on weekends
 - Fares waived, rear-door boarding
 - *Note: This report shows preliminary bus APC data; online portal shows farebox data (operator-logged boardings only)*
- **Parking**
 - Usage 93% lower than 2019

November 2020 Change in Ridership

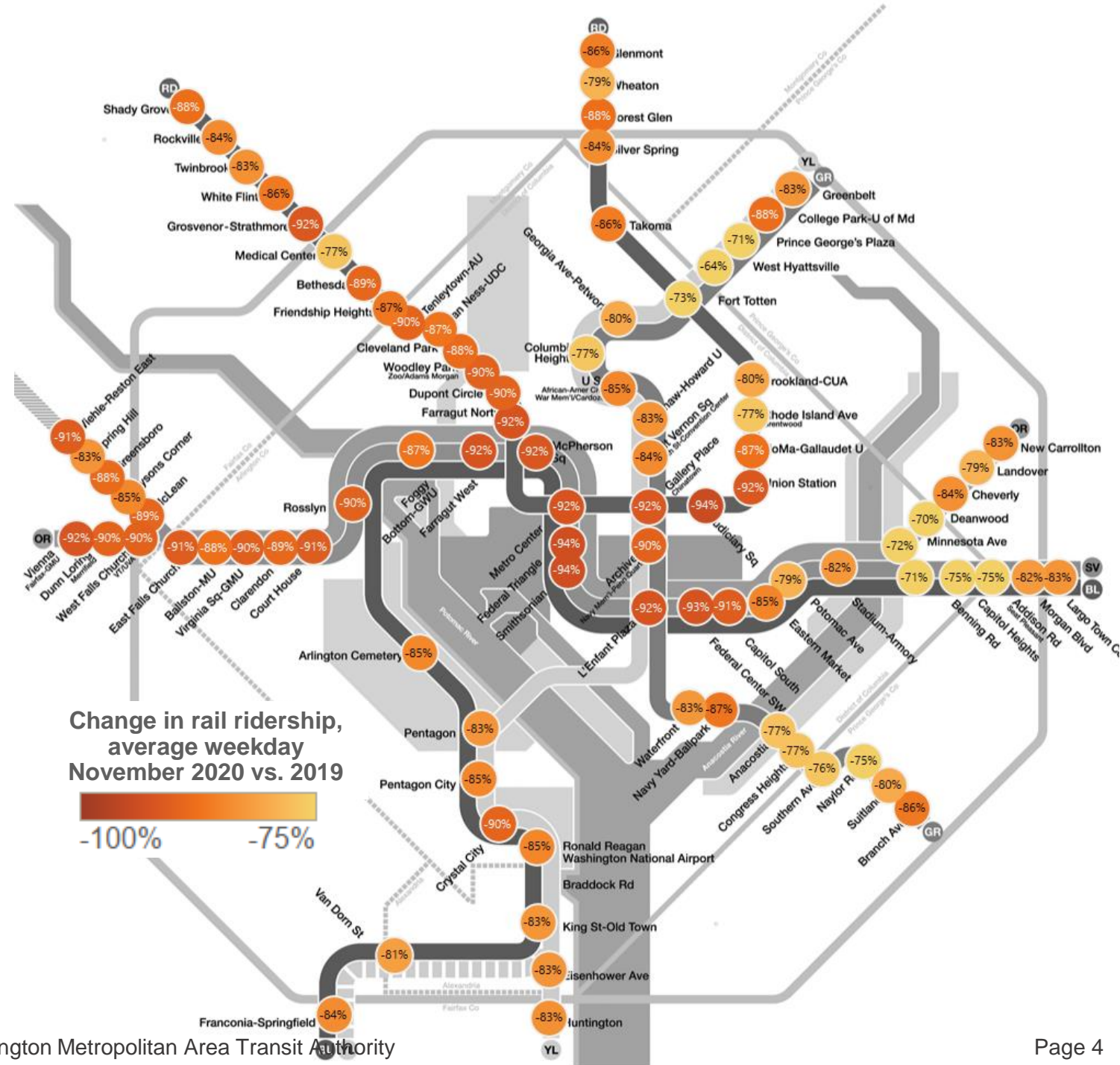


November 2020 Averages	Weekday	Saturday	Sunday
Rail	82,000	63,000	35,000
Bus	160,000	115,000	83,000
Parking	3,000		



Metrorail Ridership

- Ridership significantly lower than last year due to COVID-19
- Retention higher on eastern side of the region
- Differences between weekend and weekday much smaller
 - Pre-pandemic, Saturday was ~33% of a weekday (Sunday ~25%)
 - During the pandemic, these ratios have roughly doubled
- Notes:
 - Some reductions in frequencies, and hours of operation compared to 2019
 - Special events increased Saturday ridership on 11/7 and 11/14
 - South entrance to Huntington station closed due to escalator replacement

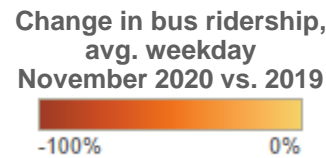
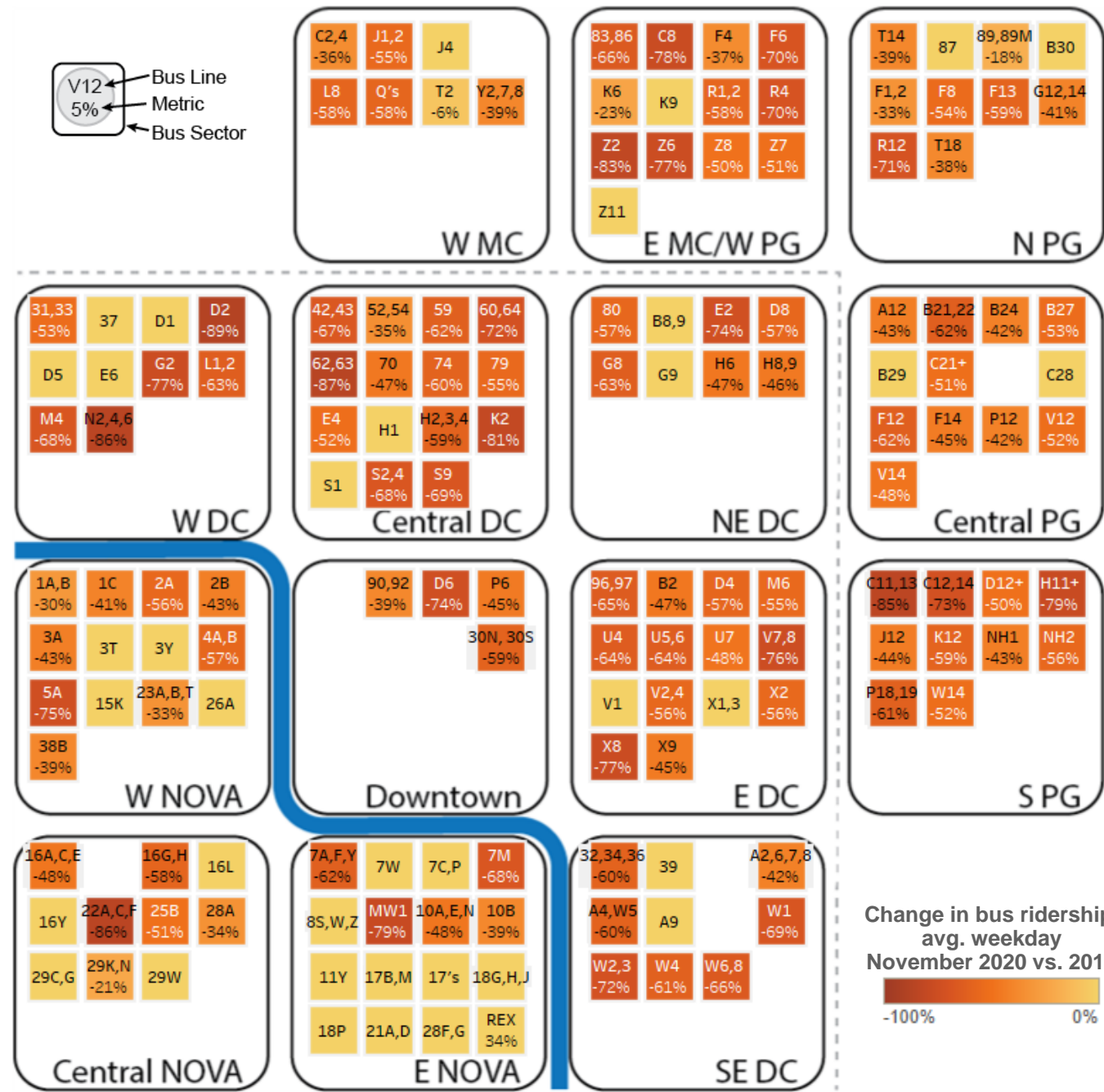
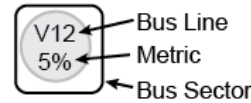


Metrobus Ridership

- **Weekday ridership 55% lower than 2019 levels**
- **Stronger retention on weekends - 70% of pre-COVID ridership retained on weekends**

Notes:

- Bus service around 75% of pre-COVID levels. Some routes suspended.
- No fares charged; rear-door boarding continued. (Farebox data consists of operator-recorded ridership only.)
- Data for several lines in Virginia not shown due to Cinder Bed Road work stoppage in November 2019. (7B,G,H,K,L,M; 18G,H,J,P; 29C,G,K,N,W; REX, S80,91)



S80,91

Bus ridership based on automatic passenger counters, partially processed data (preliminary)



