

Metro Ridership Snapshot

November 2021

Last updated April 21, 2022

Washington Metropolitan Area Transit Authority

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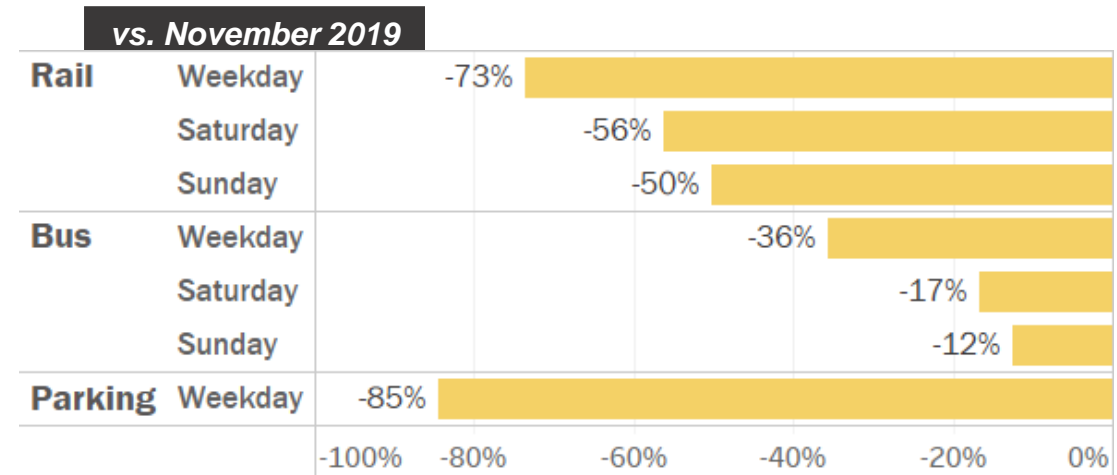
- Rail Ridership
- Bus Ridership
- Parking Utilization
- [Online Ridership Data Portal](#)

Note: All percentage changes in this document represent year-over-year changes in ridership, compared to the same time, location, and day type **two years ago** – to compare back to pre-pandemic ridership data. For more details, see [How to Use and Interpret Metro Ridership Data](#)

Bus ridership shown here is from Metro’s automatic passenger counters, in both current and baseline months. Rail and parking ridership is from the farebox system.

Overall Ridership in November

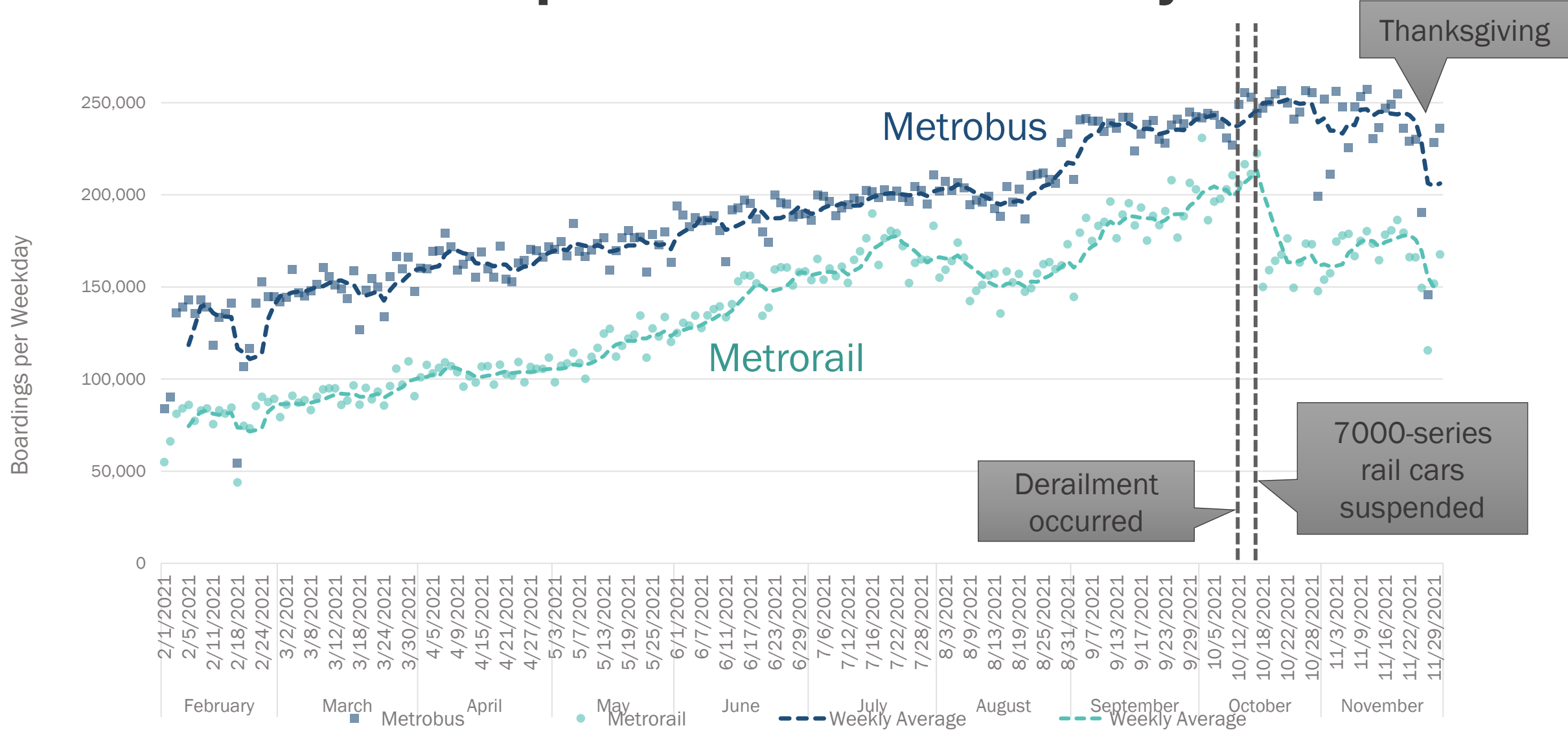
- **Rail**
 - At 27% of pre-pandemic levels on weekdays, about 50% on weekends
 - Ridership loss of 15-20% coinciding with the suspension of the 7000-series rail cars in mid-October, followed by relative stability in November
- **Bus**
 - At 64% of pre-pandemic levels on weekdays, with ridership closer to pre-pandemic levels on weekends
- **Parking**
 - Usage at 15% of pre-pandemic levels
- **Normal seasonal declines around Thanksgiving holiday**



November 2021 Averages	Weekday	Saturday	Sunday
Rail	167,000	128,000	80,000
Bus (APC)	233,000	140,000	107,000
Parking	7,000		

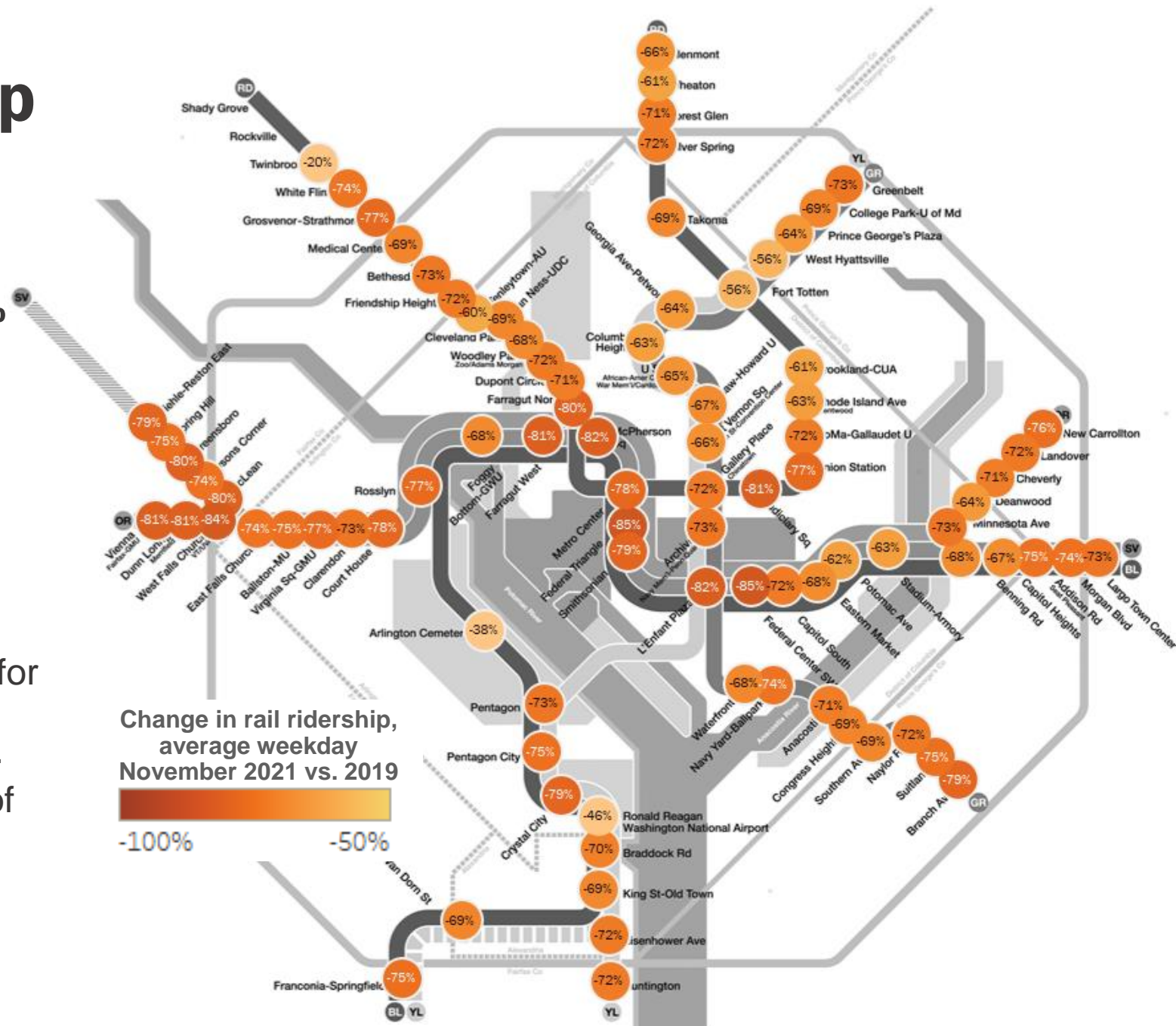


Ridership Trends Since February



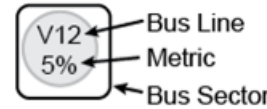
Metrorail Ridership

- Ridership at 27% of pre-pandemic levels on weekdays
- Ridership on weekends about 50% of pre-pandemic levels
- 88% estimated retention of Shady Grove and Rockville ridership
 - Based on shuttle bus ridership
- Notes:
 - Shady Grove and Rockville closed for repairs. Ridership at Twinbrook impacted by shuttle bus operations.
 - Rail service reduced by over 50% of normal levels through November 2021 due to the suspension of the 7000-series rail cars.



Metrobus Ridership

- Ridership at 64% of pre-pandemic levels on weekdays
- Stronger retention on weekends - around 85% of pre-pandemic levels
- 40% ridership increase on bus routes where service increased on Labor Day
 - Higher than background average
 - October vs. July 2021
- **Notes:**
 - Cinder Bed Road division work stoppage impacted November 2019 ridership. Lines where there was no ridership in 2019 due to the work stoppage have been omitted from this chart
 - Line T2 excluded from this chart due to uncertain passenger count data
 - Bus service levels (scheduled revenue hours) remained around 93% of pre-pandemic levels on weekdays, 110-125% on weekends



Change in APC Bus Ridership, Avg. Weekday November 2021 vs. 2019

-100% 0%



Metro Parking Transactions

- Parking transactions significantly below pre-pandemic levels
- Most stations are at around 15% recovered
- Notes:
 - Shady Grove and Rockville closed for repairs from mid-September 2021.

