Accessible Transportation Options for People with Disabilities and Senior Citizens

In the Washington, D.C. Metropolitan Area

January 2017
Information compiled in this directory is subject to change without notice.

The Directory was compiled by the Washington Metropolitan Area Transit Authority’s Office of Eligibility. Please contact that office at 202-962-1565 (VRS 202-510-9165 or TTY Relay 202-962-2033) or email traveltraining@wmata.com to make any updates, corrections, or to request alternative formats.

The directory is also available online at www.wmata.com/service/accessibility
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Introduction

A wide array of accessible transportation options is available for people with disabilities and senior citizens throughout the Washington D.C. metropolitan area.

This directory will help people with disabilities and senior citizens identify available transportation options providing a comprehensive listing of transit services in Washington, D.C., Maryland (the counties of Montgomery, Prince George’s, Anne Arundel and Baltimore, Baltimore City and Central Maryland) and Virginia (the counties of Arlington, Fairfax and Prince William, and the cities of Alexandria, Fairfax and Falls Church).

For additional information about the transportation options described in the directory, please contact the transit service provider directly or go online to its web site.
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

Metro Services and Resources for People with Disabilities

Metro offers a wide variety of services to help customers travel easily, safely and efficiently on public transportation.

FREE SERVICES
- Metro Reduced Fare SmarTrip® ID card for people with disabilities
- Travel training & orientation (groups or one-on-one)
- Trip planning assistance
- On-site presentations and photo ID services for groups and organizations

FREE RESOURCES
- Metro is for Everyone DVDs and Tactile Braille Metro system maps
- Large Print Metro Pocket Guides
- Tips for Riding Metro for People with Disabilities and Senior Citizens brochures
- Accessible Transportation Options Directory
- Reduced Fare SmarTrip® ID Brochure

INFORMATION
Call 202-962-2780
TTY Relay 202-962-2033
Online wmata.com/accessibility
Email eligibility@wmata.com
traveltraining@wmata.com
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

Reduced Fare Program for People with Disabilities

People with disabilities who use accessible bus and rail public transportation may be eligible to ride at a discounted fare with a Metro Reduced Fare SmarTrip® ID card for people with disabilities. The card is programmed to deduct one-half of the peak fare on Metrorail and Metrobus at all times. The Metro Reduced Fare SmarTrip® ID card is valid for discounted fare on MARC train, Maryland MTA bus and light rail, Fairfax Connector, CUE bus, DC Circulator, Arlington Transit (ART), and Amtrak.

Prince George’s County TheBus permits free fare with either a Metro Reduced Fare SmarTrip® ID card for people with disabilities, or Metro Senior SmarTrip® card at all times; Montgomery County permits free rides during weekday, non-rush hour service on Metrobus and Ride On when boarding within the county.

Medical certification by a licensed healthcare professional with credentials related to the applicant’s disability is required to obtain a Metro Reduced Fare SmarTrip® ID for people with disabilities. In lieu of the application being signed by a healthcare professional; a Veteran Affairs disability letter for Veteran with a service connected disability rating of 60% or greater, audiogram indicating 70% db or greater hearing loss regardless of hearing aids, or a valid Medicare card may be accepted.

Benefits in the Metro Reduced Fare SmarTrip® ID card for people with disabilities include unlimited free bus to bus transfers within a two hour window, protection of lost or stolen card, and on-line access with a SmarTrip® account.

The initial Metro Reduced Fare SmarTrip® card for people with disabilities is free. A replacement fee is required replace lost cards. Only one ID is issued per customers at the Metro Transit Accessibility Center located at 600 Fifth Street, NW Lobby Level Washington, D.C. 20001. Groups of seven or more can request an off-site photo session with approved applications. Call 202-962-2780 for additional information and to schedule an appointment.

Applications for the Metro Reduced Fare SmarTrip® ID card for people with disabilities may be obtained on-line, contacting Metro Transit Accessibility Center at 202-962-2700, or via email at eligibility@wmata.com.

INFORMATION

Call 202-962-2780
TTY Relay 202-962-2033
Online wmata.com/accessibility
Email eligibility@wmata.com
traveltraining@wmata.com
People who are 65 years or older automatically qualify for reduced fares with the purchase of a Metro Senior SmarTrip® card. They should NOT apply for the Reduced Fare Program for People with Disabilities, even if they have a disability.

A Metro Senior SmarTrip® card is a reduced fare yellow, plastic, rechargeable farecard that can hold a maximum value of $300. It is used in place of cash on Metrorail, Metrobus, DC Circulator, Fairfax Connector, Montgomery County Ride On, Arlington Transit (ART), City of Alexandria (DASH) and City of Fairfax CUE bus, Maryland MTA bus and light rail.

SmarTrip® card benefits include unlimited free bus to bus transfers within a two hour window, protection of lost or stolen card, and on-line access with a SmarTrip® account.

Senior citizens can also pay one-half of the regular fare by showing proof of age by displaying a valid government issued photo ID or passport with date of birth to the bus operator.

Senior citizens can purchase a $2.00 Senior SmarTrip® card at a Metro Sales office, commuter stores, Prince George’s and Montgomery County libraries, Maryland Park and Planning Commission, DC Department of Aging, and retail outlets with a valid government issued photo ID or passport with date of birth.

INFORMATION
Call 202-637-7000
TTY Relay 202-962-2033
Online wmata.com/fares/smartrip/senior.cfm
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

Metrorail

SERVICE TYPE
Rail

OPERATING AREA
Washington metropolitan area

ACCESSIBILITY
Stations and rail cars are accessible, and elevators are in all stations. Each station has an accessible fare vending machine with lower panels and easy-to-use instructions in Braille, raised alphabet and audio. Extra wide, accessible fare-gates are available for customers who use mobility devices. Bumpy domes are in all key and new stations to alert customers who are blind or have low vision that they are near the edge of the platform. Barriers between rail cars and gap reducers also assist customers with disabilities.

Know before you go with MetroAlerts and ELstat. Sign up on line for real time status of Metrobus and Metrorail service disruptions with MetroAlerts and elevator outages with ELstat. Customers may participate in this service with on-line registration at elstat.wmata.com/

To arrange for shuttle service in the event of an elevator outage or to report a problem with an elevator, call 202-962-1825 (TTY Relay 202-962-2033).

FARE
Metro Reduced Fare SmarTrip® ID card for people with disabilities and Senior SmarTrip® card users pay half of the peak fare at all times. Personal care assistants (PCAs) may qualify to ride at the same fare rate depending on the eligibility criteria of the Metro Reduced Fare SmarTrip® ID cardholder.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 202-637-7000
TTY Relay 202-638-3780
Online wmata.com/Metrobus
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

Metrobus

SERVICE TYPE
Bus

OPERATING AREA
Washington metropolitan area

ACCESSIBILITY
All buses are accessible (low floor ramp or lift-equipped). There are two wheelchair securement areas on each bus. Most buses are equipped with an audio stop announcement system, which identifies major intersections, landmarks and transfer points, along with a visual display.

FARE
Metro Reduced Fare SmarTrip® ID card for people with disabilities and Senior SmarTrip® card users pay half of the peak fare at all times. Personal care assistants (PCAs) may qualify to ride at the same fare rate depending on the eligibility criteria of the Metro Reduced Fare SmarTrip® ID cardholder.

85¢ on most buses one-way, and 35¢ when transferring from rail to bus with a Reduced Fare or Senior SmarTrip® card.

MetroAccess customers with a valid MetroAccess photo ID and one companion ride for free.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 202-367-7000
TTY Relay 202-638-3780
Online wmata.com
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

MetroAccess

SERVICE TYPE
Door-to-door shared ride paratransit service.

OPERATING AREA
Within ¾ mile of fixed route bus and rail transit routes (excluding commuter/express routes) within Washington, D.C., Maryland (counties of Montgomery and Prince George’s), and Virginia (counties of Arlington and Fairfax, cities of Alexandria, Fairfax and Falls Church)

ACCESSIBILITY
Vehicles are accessible for mobility devices.

FARE
Fares can be prepaid by phone or Internet using Metro’s EZ-Pay prepayment system. Customers CANNOT pay by cash at the time of travel unless correct change.

TRIP PURPOSE
Any

ELIGIBILITY
The Americans with Disabilities Act (ADA) mandates that public transit systems provide paratransit service for people with disabilities when the disability prevents use of accessible bus and rail transportation, and outlines specific criteria for determining eligibility. The MetroAccess application must be verified and signed by a health care professional with active credentials related to the applicant’s disability. There is a required in-person interview and functional assessment to evaluate the applicant’s functional ability to use accessible public transportation.

RESERVATIONS
Customers can reserve trips seven days a week, 24 hours a day online or from 8 a.m. to 4:30 p.m. by phone. Trips must be reserved between one and seven days in advance of travel. MetroAccess does not provide same-day trips.

INFORMATION
Call 301-562-5360
(MetroAccess Call Center)
Call 202-962-2700
(Eligibility)
TTY Relay 301-588-7535
Online wmata.com /accessibility/metroaccess_service/
Email eligibility@wmata.com
WASHINGTON METROPOLITAN AREA TRANSIT AUTHORITY

Travel Training

Metro offers free, comprehensive, individualized travel training for people with disabilities for current and potential customers with disabilities and senior citizens.

Metro travel training program allows people with disabilities and senior citizens to explore the ease of riding bus and rail in a relaxed, comfortable environment while promoting independent travel to increase their transit options.

Travel training provides valuable information and familiarization with detailed information on available resources and hands-on instruction using public transportation to include trip planning, safety tips, customer rights.

Through this multi-day program, you’ll learn how to:

- Pay fares
- Obtain reduced fare for senior citizens or persons with disabilities
- Plan your trip
- Communicate with Metro to obtain travel information
- How to use accessible features
- Travel safely on public transportation
- Ride independently

You’ll learn everything you need to know to plan, pay for and take trips on Metrorail and Metrobus, as well as other local buses and trains in the region.

RESERVATION
202-962-2780

INFORMATION
Call 202-962-2780

METRO’S OFFICE OF ELIGIBILITY
Online wmata.com
Email traveltraining@wmata.com
DISTRICT OF COLUMBIA

DC Circulator

SERVICE TYPE
Bus

OPERATING AREA
District of Columbia

ACCESSIBILITY
Vehicles are accessible for mobility devices.

FARE
50¢

Metro Reduced Fare SmarTrip® ID card for people with disabilities and Senior SmarTrip® cards are accepted. Personal care assistants (PCAs) may qualify to ride at half the regular fare depending on the eligibility criteria of the Metro Reduced Fare SmarTrip® ID cardholder. MetroAccess customers with a valid MetroAccess photo ID and one companion ride for free.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 202-962-1423
Online dccirculator.com
DISTRICT OF COLUMBIA
Seabury Resources for Aging

SERVICE TYPE
Curb to Curb Paratransit

OPERATING AREA
District of Columbia

ACCESSIBILITY
Vehicles are accessible for mobility devices.

FARE
Free

TRIP PURPOSE
Medical appointments, social service agencies, and shopping drop-off provided for group of 10 or more people from one location to same site.

ELIGIBILITY
The service is available to any D.C. resident 60 years of age or older. Each client is interviewed to help the agency determine the transportation services needed and to determine if additional services are required via the United Planning Organization (UPO) citywide service network.

Participants who are frail, have Alzheimer’s disease and/or dementia must have an escort at least 18 years of age or older accompany the participant to and from their appointment. This nonprofit organization requests, but does not require, donations at the end of each month.

RESERVATIONS
Must be made no later than 1:00 p.m. a day in advance.

INFORMATION
Call 202-727-7771
Online seaburyresources.org
MARYLAND
Transportation Resource Information Point (TRIP)

TRIP provides helpful information for transportation options for private and public transportation services in Baltimore, counties throughout Central Maryland, and the Washington metropolitan area.

The service information include trip planning, transit directory, real time departures, schedules, maps, and fare, accessibility information, alternative commuting options, transit alerts for non-members and members.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 877-331-TRIP (8747)
TTY Relay 711
Online mdtrip.org

MARYLAND
Maryland Transit Administration (MTA)

MTA provides transit services in Central Maryland including MARC Train and commuter bus service.

INFORMATION
Call 410-539-5000
866-RIDE-MTA
TTY 410-539-3497
Online mta.maryland.gov
MARYLAND
MARC Train

SERVICE TYPE
Rail

OPERATING AREA
Service on three lines to and from Washington, DC to eight Maryland counties and West Virginia. Weekday only service. Weekend service is available on Penn Line traveling from Martin Airport to Washington, DC.

ACCESSIBILITY
MARC trains are equipped with bridge plates that allow mobility devices to enter and exit train safely by reducing gap between platform and railcar. Tactile warning strips are located at the edge of the platform edge. Priority seating for people with disabilities and senior citizen is located on some of MARC’s railcars adjacent to the doors; primarily on bi-levels. Elevators are at Penn Station, BWI Marshall Station, and New Carrollton Station on the Penn Line have elevators. Rockville and Silver Spring Stations on the Brunswick Line also have elevators. In the event an elevator is out of service, information will be posted on the MARC Service Updates page or sent as an email/RSS alert. Sign up for email or text message alerts for service changes, information, or out of service elevators. Some stations have Ticket Vending Machines. Each ticket machine has Braille and raised letter instructions. Audio instructions can also be obtained; commuter must provide own headset.

FARE
Proof of disability is required to obtain half-fare on one-way or monthly ticket. MTA or Metro Reduced Fare SmarTrip® ID card for people with disabilities, local, state and federal government IDs are accepted for the reduced Fare.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 800-325-RAIL (7245)
TTY 410-539-3497
Online mta.maryland.gov
### MARYLAND

**MTA Metro Subway and Light Rail**

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**Operating Area**
Baltimore City, Baltimore and Anne Arundel counties

**Accessibility**
Fully accessible with elevators, escalators and Braille station guides at all Metro subway station entrances. All light rail trains are accessible for people with disabilities. High-block boarding ramps are available at each stop for customers who are unable to use the steps to get on the train. Light rail ticket vending machines feature tactile strips with Braille and raised letters.

**Fare**
70¢ one-way/$2.00 Day Pass/$20.00 monthly pass available for senior citizens and people with disabilities that entitles customer all day unlimited rides on local bus, light rail, and subway.

**Trip Purpose**
Any

**Eligibility**
Senior citizens, age 65 and older, and individuals with disabilities may show one of the following for reduced fare: a valid MTA Senior/Disability photo ID card or any valid government issued photo ID card with proof of age; or a valid disability ID from another transit agency or a Medicare card, Metro Senior SmarTrip® and Metro Reduced Fare SmarTrip® ID card for people with disabilities.
MARYLAND

MTA Local and Express Bus

SERVICE TYPE
Bus

OPERATING AREA
Baltimore City, Baltimore and Anne Arundel Counties

ACCESSIBILITY
All buses are equipped with wheelchair lifts and/or kneeling capability. Seats in the front of each bus are designated as priority seats for senior citizens and people with disabilities. MTA requires that these seats are made available to people with disabilities and senior citizens on request. Wheelchair securement areas, stop announcements and electronic information boards are on all buses.

FARE
Local bus: 70¢ one-way/$2.00 Day Pass available for senior citizens and people with disabilities. Express bus: $1.10

TRIP PURPOSE
Any

ELIGIBILITY
Senior citizens, age 65 and older, and individuals with disabilities may show one of the following for reduced fare: a valid MTA Senior/Disability photo ID card or any valid government issued photo ID card with proof of age; or a valid disability ID from another transit agency or a Medicare card, Metro Senior SmarTrip® and Metro Reduced Fare SmarTrip® ID card for people with disabilities.

RESERVATIONS
None

INFORMATION
Call 410-539-5000
866-RIDE-MTA
TTY 410-539-3497
Online mta.maryland.gov
BALTIMORE CITY, BALTIMORE AND ANNE ARUNDEL COUNTIES

MTA Commuter Bus

SERVICE TYPE
Bus

OPERATING AREA
Service on 18 routes connecting Washington, DC to Southern Maryland, Western Maryland, Annapolis and Columbia; and connecting Baltimore to Northeast Maryland and Columbia.

ACCESSIBILITY
All buses are equipped with wheelchair lifts and/or kneeling capability. Seats in the front of each bus are designated as priority seats for senior citizens and people with disabilities. MTA requires that these seats are made available to people with disabilities and senior citizens on request. Wheelchair securement areas, stop announcements and electronic information boards are on all buses.

FARE
Prices vary based on zone

TRIP PURPOSE
Any

ELIGIBILITY
Senior citizens, age 65 and older, and individuals with disabilities may show one of the following for reduced Fare: a valid MTA Senior/Disability photo ID card or any valid government issued photo ID card with proof of age; or a valid disability ID from another transit agency or a Medicare card, Metro Senior SmarTrip® and Metro Reduced Fare SmarTrip® ID card for people with disabilities.

RESERVATIONS
None

INFORMATION
Call 410-539-5000
866-RIDE-MTA
TTY 410-539-3497
Online mta.maryland.gov
BALTIMORE CITY, BALTIMORE AND ANNE ARUNDEL COUNTIES

MTA Mobility/Paratransit

SERVICE TYPE
Specialized paratransit service for people with disabilities who are unable to ride accessible fixed-route public transportation, including lift-equipped buses.

OPERATING AREA
Within three-quarters of a mile of any fixed-route service in Baltimore City and Baltimore and Anne Arundel counties. The term “fixed-route” refers to local bus, light rail or subway route operated by MTA. Mobility/Paratransit service is not offered within three-quarters of a mile of commuter bus or MARC train routes.

FARE
$1.90 one-way

TRIP PURPOSE
Any

ELIGIBILITY
To participate in the Mobility/Paratransit program, complete an application and submit it to MTA. Applications are available at:

MTA Mobility Services
4201 Patterson Avenue, 2nd Floor
Baltimore, Maryland 21215
Phone 410-764-8181

This office is open Monday through Thursday, 8:30 a.m. to 5:00 p.m.

Eligibility is determined based on an individual’s functional ability and an in-person interview. Customers must notify the MTA if they have a new address, no longer require the use of a mobility device or do not require the service for a period of time.

RESERVATIONS
Online or contact reservationist.

INFORMATION
Call 410-764-8181
TTY 410-333-3624
Online mta.maryland.gov
HOWARD/PRINCE GEORGE’S COUNTIES

Connect-A-Ride

SERVICE TYPE
Bus

OPERATING AREA
The Greater Laurel area/Ft. Meade, Odenton

ACCESSIBILITY
Fully accessible

FARE
$1.00 one way with a Howard Transit Fixed Route Reduced Fare ID card.

TRIP PURPOSE
Any

ELIGIBILITY
Application

RESERVATIONS
None

INFORMATION
Call 800-270-9553
TTY Relay 711
Online howardcountymd.gov

MONTGOMERY COUNTY

Call ‘N’ Ride

SERVICE TYPE
Subsidized Taxicab coupons

OPERATING AREA
Montgomery County/Washington metropolitan area

ACCESSIBILITY
Some accessible taxicabs

FARE
Based on income

TRIP PURPOSE
Any trip within Montgomery County; medical appointment only outside of county.

ELIGIBILITY
Low-income Montgomery County residents 67 years of age or older, or low-income residents with disabilities (18 years and older) who reside in Montgomery County. Each certified participant will receive an automated Swipe to pay fare on participating taxicab providers.

RESERVATIONS
Contact participating Montgomery County Taxicab companies.

INFORMATION
Call 301-948-5409
Online montgomerycountymd.gov/DOT-Transit/seniors.html
MONTGOMERY COUNTY
Medicaid Transportation Program

SERVICE TYPE
Non-emergency Medicaid transportation service: Taxicabs (curb-to-curb), Wheelchair Vans (facility-to-facility) and non-emergency ambulances

OPERATING AREA
Montgomery County, MD/Washington, DC

ACCESSIBILITY
Some accessible taxicabs and wheelchair accessible vans

FARE
None

TRIP PURPOSE
Medicaid covered medical appointments only

ELIGIBILITY
Last resort transportation system for Montgomery County residents with active medical assistance and a certified physical and/or mental disability, with no fixed route or other available transportation to get to their medical appointments.

Medical provider certification form MUST be completed for acceptance.

RESERVATIONS
Trips can be scheduled over the phone, Monday through Friday during the hours of 8:00 a.m. to 4:30 p.m.

INFORMATION
Call 240-777-5890
Fax 240-777-5891

MONTGOMERY COUNTY
RideOn

SERVICE TYPE
Bus

OPERATING AREA
Montgomery County

ACCESSIBILITY
Vehicles are accessible.

FARE
Free Ride On service in Montgomery County for Senior SmarTrip® and Metro Reduced Fare SmarTrip® ID card for people with disabilities, senior citizens with a valid government photo ID showing date of birth, or a passport from 9:30 a.m. to 3:00 p.m. Monday through Friday. MetroAccess cardholders also ride for free.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 240-777-0311
TTY 301-251-4850
Online montgomerycountymd.gov
MONTGOMERY COUNTY
Same Day Access

SERVICE TYPE
Subsidized taxicab coupons

OPERATING AREA
Montgomery County

ACCESSIBILITY
Some accessible taxicabs

FARE
Same Day Access coupon book, valued at $60, may be purchased for $30 per month.

TRIP PURPOSE
Any

ELIGIBILITY
Must be a resident of Montgomery County, Maryland, with a valid MetroAccess ID.

RESERVATIONS
None.

INFORMATION
Call 301-948-5409
Online montgomerycountymd.gov
Email mcdot.cnroder@montgomerycounty.md.gov

PRINCE GEORGE’S COUNTY
TheBus

SERVICE TYPE
Bus

OPERATING AREA
Prince George’s County

ACCESSIBILITY
Vehicles are accessible for mobility devices.

FARE
Free to people holding a valid MetroAccess ID card and companion, Metro Reduced Fare SmarTrip® ID card for people with disabilities, Senior SmarTrip® card, Medicare card with valid photo ID, or valid ID with proof of age (over 60). MetroAccess escorts ride free.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 301-324-2877
Online princegeorgescountymd.gov
PRINCE GEORGE’S COUNTY
Call-A-Bus

SERVICE TYPE
Demand response curb-to-curb para-transit

OPERATING AREA
Prince George’s County

ACCESSIBILITY
Vehicles are accessible.

FARE
Free for Senior Citizens and Persons with Disabilities

TRIP PURPOSE
Any

ELIGIBILITY
Prince George’s County residents who are not served by or cannot use existing bus or rail transportation. Priority is given to people with disabilities and senior citizens.

RESERVATIONS
Required

INFORMATION
Call 301-499-8603
TTY 800-735-2258

The following municipalities offer their own local Call-A-Bus service. Contact each municipality for information.

MUNICIPALITY PHONE
Town of Berwyn Heights 301-474-5000
City of Bowie 301-809-2300
Capitol Heights 301-336-0626
City of College Park 301-345-8100
Town of Colmar Manor 301-277-4920
City of District Heights 301-336-1402
Town of Fairmount Heights 301-925-8585
City of Glenarden 301-773-2100
City of Greenbelt 301-474-4100
City of Hyattsville 301-985-5020
City of Laurel 301-498-3693
City of Mount Rainier 301-985-6586
City of New Carrollton 301-459-6103
City of Seat Pleasant 301-336-8678
Town of University Park 301-927-4262
PRINCE GEORGE’S COUNTY

Call-A-Cab

SERVICE TYPE
Paratransit/Taxicab/Hybrid taxicab

OPERATING AREA
Prince George’s County

ACCESSIBILITY
Some vehicles are accessible for mobility devices.

FARE
Call-A-Cab members receive a discount when they purchase a coupon book. Members must pay the full fare in any combination of cash and coupons.

TRIP PURPOSE
Any when Metrobus, Metrorail, and/or Call-A-Bus is not available.

ELIGIBILITY
Senior citizens, 60 years of age or older, and/or county residents with disabilities.

Call-A-Cab members receive a regularly updated list of participating taxicab companies and their phone numbers and call the companies directly to make transportation arrangements.

RESERVATIONS
Call participating taxicab companies.

INFORMATION
Call 801-883-5656
TTY 1-800-735-2258
Online princegeorgescountymd.gov

PRINCE GEORGE’S COUNTY

Medicaid Taxi Service
Non-Emergency Transportation

SERVICE TYPE
Taxicab

OPERATING AREA
District of Columbia, Maryland and Virginia

ACCESSIBILITY
Vans are accessible.

FARE
Regulated through Medicaid

TRIP PURPOSE
Based on Medicaid certification or policy

ELIGIBILITY
People with disabilities over the age of 60 with Medicaid

RESERVATIONS
1-866-386-8331 must call 48 hours in advance.

INFORMATION
Call 1-866-386-8331
TTY Relay 1-866-268-3133
PRINCE GEORGE’S COUNTY
Medicaid Transportation

SERVICE TYPE
Medical

OPERATING AREA
Prince George’s County

ACCESSIBILITY
Vehicles are accessible for mobility devices.

FARE
Free

TRIP PURPOSE
Medical

ELIGIBILITY
Medicaid card and government issued ID, primary care physician certification, and out-of-area physician referral for appointments that are more than 30 minutes from recipient’s home.

RESERVATIONS
May be made up to 24 hours in advance for medical appointments. For those seeking ongoing transportation for medical purposes (i.e., dialysis), request service in writing to:

The Prince George’s County Office of Transportation Attn: Transit Division 9400 Peppercorn Place Suite 320 Largo, MD 20774

INFORMATION
Call 301-856-9555
Online princegeorgescountymd.gov
Virginia Non-Emergency Medicaid Transportation System

DMAS is the Virginia Department of Medical Assistance Service transportation for non-emergency Medicaid rides in Virginia.

Operating Area: Virginia

Accessibility: All vehicles are accessible for mobility devices

Trip Purpose: Medical

Eligibility: Medicaid Clients. Not all Medicaid programs qualify.

Reservations: Five days advance notice.

Information:
Call 866-386-8331
TTY Relay 1-866-288-3133
Online transportaton.dmas.virginia.gov

Virginia Railway Express (VRE)

Service Type: Commuter Rail

Operating Area:
Manassas line (Broad Run, VA to Union Station, Washington, D.C.)
Fredericksburg line (Fredericksburg, VA to Union Station, Washington, D.C.)

Accessibility:
Equipped with wheelchair lifts, accessible parking, access ramps, audio/visual public address system, talking ticket vending machines, TTY phones, Braille signage.

Fare:
50% reduction in a full single ride fare available with a VRE Reduced Fare ID card, Medicare card or valid photo ID card for senior citizens.

Applications for the VRE Reduced Fare ID Card are available online. Completed applications can be faxed, e-mailed or mailed to or dropped off to:
1500 King Street, Suite 202, Alexandria, Virginia 22314

Trip Purpose: Any

Eligibility: VRE Reduced Fare ID card

Reservations: None

Information:
Call 703-684-1001
Online vre.org
Email gotrains@vre.org
**VIRGINIA**

**Accessible Taxicabs**

Accessible taxicabs are available for on-demand point-to-point service in Arlington for people who use wheelchairs, scooters and other mobility devices.

**Arlington Blue Top Cab**

**SERVICE TYPE**
Taxicab

**OPERATING AREA**
Arlington County

**ACCESSIBILITY**
Some vehicles are accessible for mobility devices.

**FARE**
Discount fares do not apply

**TRIP PURPOSE**
Any

**ELIGIBILITY**
None

**RESERVATIONS**
Must be made 24 hours in advance

**INFORMATION**
Call 703-243-8294
Online bluetopcab.com

**VIRGINIA**

**Arlington Red Top Cab**

**SERVICE TYPE**
Taxicab

**OPERATING AREA**
No Limit

**ACCESSIBILITY**
Some vehicles are accessible for mobility devices.

**FARE**
$20 coupon books can be purchased for $18 for qualifying senior citizens and persons with disabilities

**TRIP PURPOSE**
Any

**ELIGIBILITY**
None

**RESERVATIONS**
Two hours in advance

**INFORMATION**
Call 703-522-3333
Online redtopcab.com
VIRGINIA
Yellow Cab

SERVICE TYPE
Taxicab

OPERATING AREA
No limit

ACCESSIBILITY
Some vehicles are accessible for mobility devices.

FARE
Discount fares do not apply

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
Accessible taxicabs are available with two-hour advance request.

INFORMATION
Call 703-341-4700
Online yellowcabofarlington.com

ARLINGTON COUNTY
Arlington Transit (ART)

SERVICE TYPE
Bus

OPERATING AREA
Arlington County. ART provides access to Metrorail and supplements Metrobus with smaller, neighborhood-friendly vehicles.

ACCESSIBILITY
Fully accessible with wheelchair lifts and priority seating.

FARE
85¢
Reduced fare available with a Metro SmarTrip® ID card for people with disabilities or a Medicare ID card with a valid photo ID. Fares vary by route, and some routes are free.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 703-228-7433
Online arlingtontransit.com
ARLINGTON COUNTY

Star Assisted Transportation Service

SERVICE TYPE
Door-to-door taxi or van

OPERATING AREA
Compliments ART and Metro fixed route service within a 1/4 mile range into the District and Prince George’s County.

ACCESSIBILITY
Wheelchair accessible vehicles upon request

FARE
$3.50 - $9.00 one-way depending on distance.

TRIP PURPOSE
Any.

ELIGIBILITY
Certified eligible by MetroAccess and participating in STAR program; complete an application and a home visit. Arlington residents age 60 and over who are unable to use curb-to-curb service.

RESERVATIONS
24 hour advance notice

INFORMATION
Call 703 892-8747
Online arlingtontransit.com/pages/star/

ARLINGTON COUNTY

Super Senior Taxi (SST)

SERVICE TYPE
Arlington County's subsidized taxi program

OPERATING AREA
Trip must originate from Arlington

ACCESSIBILITY
Must call in advance for wheelchair accessible vehicle.

FARE
$20 book of taxi coupons purchased for $10. May purchase up to 20 books per year.

TRIP PURPOSE
Any.

ELIGIBILITY
Arlington residents age 70 and older. Requires application. Call 703-228-1700, go to a Commuter Store or download application.

RESERVATIONS
Arlington Red and Yellow Cab

INFORMATION
Call 703-228-7433
Online arlingtontransit.com
CITY OF ALEXANDRIA
DASH

SERVICE TYPE
Bus

OPERATING AREA
City of Alexandria. Also connects with Metrobus, Metrorail, Virginia Railway Express (VRE) and the Fairfax Connector. Serves all Metrorail stations within the City of Alexandria and Pentagon Transit Center during rush hour.

ACCESSIBILITY
Wheelchair accessible

FARE
No discounted fares - $1.60

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 703-746-3274
Online dashbus.com
Email dashbus@alexandriava.gov

CITY OF ALEXANDRIA
DOT

SERVICE TYPE
Curb-to-Curb Paratransit

OPERATING AREA
Cities of Alexandria, City of Falls Church, Fairfax City; Arlington and Fairfax counties.

Operates seven days a week.

ACCESSIBILITY
Taxicabs and wheelchair accessible vans.

FARE
$3.00 - $5.00 depending on distance.

TRIP PURPOSE
Any

ELIGIBILITY
Alexandria residents with application certified by a healthcare professional.

RESERVATIONS
Must be scheduled 24 hours in advance

INFORMATION
Call 703-746-4079
Online alexandriava.gov
CITY OF FAIRFAX
CUE Bus

SERVICE TYPE
Bus

OPERATING AREA
City of Fairfax, the Vienna/Fairfax-GMU Metro station and the George Mason University Fairfax campus. CUE buses operate daily on four bus routes.

ACCESSIBILITY
Accessible buses are available on all routes.

FARE
85¢

People with disabilities who have a City or Metro Disability SmarTrip® ID card for people with disabilities pay a reduced fare. MetroAccess customers ride free. Senior Citizens and People with disabilities can also apply for free CUE ID card.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 703-385-7859
TTY Relay 711
Online Fairfax.gov

CITY OF FAIRFAX
City Wheels

SERVICE TYPE
Bus

OPERATING AREA
City of Fairfax

Residents of the City of Fairfax who have disabilities and are unable to use the CUE Bus for transportation within the City, to the Vienna/Fairfax-GMU Metrorail station, to George Mason University and to Fair Oaks Hospital.

FARE
$3.20

ACCESSIBILITY
Taxicabs and lift-equipped vehicles provide transportation, and participants receive a list of transportation companies that they call directly to arrange for service.

ELIGIBILITY
People with disabilities must apply for program

INFORMATION
Call 703-385-7859
Online fairfaxva.gov
CITY OF FALLS CHURCH
Fare Wheels

SERVICE TYPE
Taxicab

OPERATING AREA
City of Falls Church.

ACCESSIBILITY
Wheelchair accessible taxis upon request.

FARE
Supplemental transportation program allows eligible City of Falls Church residents to stretch their transportation dollars. Approved residents may receive $40 each month in free taxi coupons for personal use only.

TRIP PURPOSE
Any

ELIGIBILITY
Residents of the City of Falls Church, at least 62 years of age or those with permanent disabilities, with a gross annual income not exceeding $37,000. Application and documentation are required.

RESERVATIONS
Contact participating taxi companies directly.

INFORMATION
Call 703-248-5005
TTY Relay 711
Online http://fallschurchva.gov/documentcenter/view/1379

FAIRFAX COUNTY
Fairfax Connector

SERVICE TYPE
Bus

OPERATING AREA
Fairfax County and Metro stations on Orange, Blue and Yellow lines.

ACCESSIBILITY
All Fairfax Connector buses are wheelchair accessible.

FARE
50¢ - $2.50 based on service.

Metro Reduced Fare SmarTrip® ID card for people with disabilities, Senior SmarTrip® cards and Medicare cards are valid for reduced fare at all times. MetroAccess customers with a valid MetroAccess photo ID and one companion ride for free.

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 703-339-7200
TTY 703-339-1608
Online fairfaxcounty.gov/connector
FAIRFAX COUNTY
Travel Training

Travel training is useful in allaying the fears of senior citizens who are reluctant to use transit. The Fairfax County Special Populations Transportation (SPOT) programs offer travel training orientation seminars to senior citizens using regular in-service Fairfax Connector buses.

With the Mobile Accessible Travel Training (MATT) bus, this training is enhanced with state-of-the-art technology and a virtual classroom inside the bus. The MATT bus is an actual Fairfax Connector bus that has been completely renovated and rebuilt to current safety and fuel efficiency standards. It features all the same characteristics as other transit buses, and can be used to transport as many as 30 passengers. The most unique feature of the bus is a special area in the rear for classroom-like instruction.

The classroom area includes audio and video components that can play VCR tapes, DVDs and computer-driven programs that are shown on three LCD television screens, two of which are mounted to the ceiling of the bus.

FAIRFAX COUNTY
Seniors-on-The Go!

SERVICE TYPE
Taxicab

OPERATING AREA
Washington metropolitan area

ACCESSIBILITY
Wheelchair accessible vehicles upon request. Please call 24 hours in advance.

FARE

Purchase $33 coupon books at a cost of $20 each, limited to 8 coupon books within a calendar year.

TRIP PURPOSE
Any

ELIGIBILITY
Senior citizens, 65 years of age or older, who are Fairfax County or City of Fairfax residents with annual incomes of $40,000 or less for a family of one, or $50,000 or less for a married couple.

RESERVATIONS
Made through participating taxicab vendors.

INFORMATION
Call 703-877-5800
Online fairfaxcounty.gov
FAIRFAX COUNTY
TaxiAccess

SERVICE TYPE
Taxicab

OPERATING AREA
Washington metropolitan area

ACCESSIBILITY
Wheelchair accessible vehicles upon request.

FARE
Participants can purchase $33 coupon books at a cost of $10 each, limited to 8 coupon books within a calendar year.

TRIP PURPOSE
Any

ELIGIBILITY
Valid MetroAccess photo ID cardholders who reside in Fairfax County or the City of Fairfax.

RESERVATIONS
Made through participating taxicab vendors. Please call 24 hours in advance.
Fairfax Red Top Cab 703-333-3333
Fairfax White Top Cab 703-644-4500
Falls Church Yellow Cab 703-534-1111
Springfield Yellow Cab 703-451-2255

INFORMATION
Call 703-877-5800
Online fairfaxcounty.gov

FAIRFAX COUNTY
FASTRAN Dial-A-Ride

SERVICE TYPE
Paratransit

OPERATING AREA
Fairfax County and Cities of Fairfax and Falls Church

ACCESSIBILITY
Fleet over 70% wheelchair accessible

FARE
Fare is based on income level.

TRIP PURPOSE
Medical appointments in Fairfax County and selected locations in Arlington County and City of Alexandria.

ELIGIBILITY
Eligibility is based on the sponsoring human service agency requirements. Dial-A-Ride eligibility is based on household income.

INFORMATION
Call 703-222-9764
Online fairfaxcounty.gov
FAIRFAX COUNTY
Transportation Association of Greater Springfield (TAGs)

SERVICE TYPE
Bus

OPERATING AREA
Greater Springfield area. This area is bound approximately by Edsall Road on the north, Backlick Road on the west and Fullerton and Kingstowne Village Parkway on the south and east. Service is available Monday through Friday, 6 a.m. to 7 p.m.

ACCESSIBILITY
All buses are wheelchair accessible.

FARE
85¢ with use of a Metro Reduced Fare SmarTrip® ID card for people with disabilities or Senior SmarTrip® card

TRIP PURPOSE
Any

ELIGIBILITY
None

RESERVATIONS
None

INFORMATION
Call 202-637-7000
Online tags@tagsva.org
OmniRide (Commuter) and MetroDirect

**SERVICE TYPE**
Commuter Bus

**SERVICE DAYS**
Monday through Friday

**OPERATING AREA**
Prince William County, Manassas, Manassas Park and Franconia-Springfield, Tysons Corner, Pentagon, Pentagon City, Rosslyn, Virginia Square, Ballston and Crystal City Metro stations, Washington, D.C.

**ACCESSIBILITY**
Fully accessible fleet with front row priority seating designated on all buses.

**FARE**
Senior citizens and people with a Metro Reduced Fare SmarTrip® ID or PRTC Reduced Fare Eligibility card ride OmniRide and Metro Direct at a discount rate between the hours of 9:30 am to 3:00 pm and after 7:00 pm

OmniRide: $4.35
Metro Direct: $2.00

**TRIP PURPOSE**
Any

**ELIGIBILITY**
Reduced fare eligibility is applicable to adults 60 years or older, people with disabilities or people presenting a valid Medicare card. Verification of senior citizen age may be required at the discretion of the driver. Passengers meeting reduced fare eligibility may apply for and receive a reduced fare eligibility card by contacting PRTC’s customer service.

**RESERVATIONS**
None

**INFORMATION**
Call 703-730-6664
Online omni@omniride.com
OmniLink and Cross County Connector

SERVICE TYPE
Bus

SERVICE DAYS
Eastern Prince William County:
Monday through Saturday
Manassas and Manassas Park:
Monday through Friday

OPERATING AREA
Prince William County, Manassas and Manassas Park

OmniLink can be rerouted to service locations up to ¾ mile off the route when time available in schedule designed to meet the transportation needs of the entire community, including individuals who may have difficulty getting to and from established bus stops.

ACCESSIBILITY
All buses are fully accessible and are low-floor and ramp-equipped. Front row priority seating is designated on all.

FARES
70¢ Metro Senior Citizen SmarTrip® or Metro Reduced Fare ID SmarTrip® card for people with disabilities.

ELIGIBILITY
Reduced fare eligibility is applicable to adults 60 years or older, people with disabilities or people presenting a valid Medicare card. Verification of senior citizen age may be required at the discretion of the driver. Passengers meeting reduced fare eligibility may apply for and receive a reduced fare eligibility card by contacting PRTC’s customer service.

RESERVATIONS
48 hour advanced notice or two hour alternate bus stop request,

OmniLink buses can be rerouted to pick up and drop off all passengers at locations up to three-fourths of a mile off the route when there is time available in the schedule. Standing order reservations are also available.

Cross County Connector buses do not offer off-route service, and do not require reservations.

INFORMATION
Call 703-730-6664
Online Prtctransit.org
NATIONAL Amtrak

SERVICE TYPE
Train

OPERATING AREA
United States of America

FARE
Reduced fares are available to passengers with disabilities and their companion, and senior citizens ages 62 and older. To receive a discount, reservations must be booked by telephone, TTY or a ticket counter. Online discounts are not available.

TRIP PURPOSE
Any

ELIGIBILITY
People with disabilities must provide a transit ID card, membership card from a disability organization, letter from a physician certifying that the individual has a disability, Medicare card if under 65, Veteran’s Administered ID with “Service Connected”, or disabled/accessible parking placard issued by Department of Motor Vehicle.

Senior citizens must provide a valid photo ID or documentation issued by local, state or federal government showing passenger’s birth date, or a Medicare card issued by the Social Security Administration.

RESERVATIONS
Please ask your reservation sales agent for details. Agents are available 24 hours a day, seven days a week.

INFORMATION
Call 800-872-7245
TTY 800-523-6590
Online Amtrak.com