



Notice of Public Hearing

Washington Metropolitan Area Transit Authority

Docket B19-03: Proposed Metrobus Service Changes

Purpose

Notice is hereby given that a public hearing will be held by the Washington Metropolitan Area Transit Authority on the docket noted above as follows:

Hearing No. 627
Wednesday, October 2, 2019
Metro Headquarters Building
600 Fifth Street NW
Washington, DC 20001

Open House 4:30-6:30 p.m.
Public Hearing from 4:30-6:30 p.m. or until the last speaker is heard
Speaker registration is on-site only

**Please note that this date is subject to Metro's inclement weather cancellation policy.
In the event of a cancellation, Metro will post information about a new hearing on wmata.com.**

The public hearing location is wheelchair accessible. Any individual who requires special assistance such as a sign language interpreter or additional accommodation to participate in the public hearing, or who requires these materials in an alternate format, should contact Danise Peña at 202-962-2511 or TTY: 202-962-2033 as soon as possible in order for Metro to make necessary arrangements. For language assistance, such as an interpreter or information in another language, please call 202-962-1082 at least 48 hours prior to the public hearing date.

For more information please visit wmata.com/bus.



In accordance with Section 62 of the WMATA Compact, Metro will conduct a public hearing at the location listed in this notice. Information on the hearing will be provided in area libraries, in Metrorail stations, on Metrobus and MetroAccess vehicles, and online at wmata.com/bus.

HOW TO REGISTER TO SPEAK – All organizations or individuals desiring to be heard with respect to this docket will be afforded the opportunity to present their views and make supporting statements and to offer alternative proposals. Public officials will be allowed five minutes each to make their presentations. All others will be allowed three minutes each. Relinquishing of time by one speaker to another will not be permitted.

There will be no advance registration to speak. Those wishing to provide oral testimony will sign up to speak at the hearing, will be called to testify in the order they sign up, and can sign up to speak at any time prior to the close of the hearing. Elected public officials will be allowed to provide their testimony as soon as feasible after their registration. If you will not be able to stay to provide your testimony orally when your name is called, staff will help you with multiple ways to submit your comments into the public record including the use of a digital recorder to record your oral comments.

Please note that all comments received are releasable to the public upon request, and may be posted on WMATA's website, without change, including any personal information provided.

HOW TO SUBMIT TESTIMONY NOT AT THE PUBLIC HEARING – Testimony may be submitted via a survey, found at wmata.com/bus. The survey will open by 9 a.m. on Saturday, September 14, 2019 and will close on Monday, October 7, 2019 at 5 p.m. You will be asked to respond to questions about the proposals within this docket. The survey will also provide the opportunity to submit free-form comments. This option is in addition to your ability to speak at a public hearing. For those without access to computers or internet, testimony may also be mailed to the Office of the Secretary, Washington Metropolitan Area Transit Authority, 600 Fifth Street, NW, Washington, DC 20001. The survey results, along with mailed written statements and public hearing comments, will be presented to the Board and will be part of the official public hearing record. Please note all statements are releasable to the public upon request, and may be posted on WMATA's website, without change, including any personal information provided.

For a detailed description of all proposals, please visit wmata.com/bus, or for those who do not have access to computers or internet, note that copies of the dockets in their entirety are also available at area libraries or can be requested from Metro's Office of the Secretary by calling 202-962-2511.

BACKGROUND – In order to serve the greatest number of customers as efficiently and effectively as possible, Metro periodically adjusts bus service to match commuting patterns, as well as changes in travel patterns and ridership demand in communities we serve. Proposals for service changes come from many sources, including customer suggestions, jurisdictional requests, and planning studies.

PROPOSAL – Overall, the bus service changes in this proposal aim to increase the effectiveness of Metrobus by removing service with very few riders, extending routes to new and emerging markets, and restructuring service to better meet customer demand. The proposed package of service realignments will improve on-time performance and customer satisfaction, increase ridership, and improve cost recovery.

The savings realized from reducing the less productive service will be used to add service to areas with high customer demand; change schedules in response to traffic conditions; and restructure certain routes to better serve customers. By adjusting Metrobus service to maintain a state of good operations, the proportion of passengers who will see improvements to their service greatly outnumbers passengers using the less productive service that will be reduced.

Routes with service change proposals are included in this docket. The proposals are as follows:

DC

- 42, 43: Restructure: convert some 42 trips to 43 trips between Gallery Place/Metro Center and Mt. Pleasant during non-rush hour periods
- 74: Extend to Buzzard Point; reduce frequency and hours of service
- S2, S4, S9: Restructure: convert all S4 trips to S2 and S9 trips; increase S9 frequency and hours of service

MD

- B29: Eliminate service between Crofton and Bowie; add trips between New Carrollton and Bowie

VA

- 7F: Convert all trips to 7A

Additional proposal detail by line and route is included within the docket.